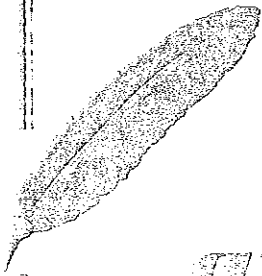


1955

1055

*Social welfare planning
in an expanding city*



*annual report
1955*

*Edmonton
Council of Community Services*

*serving Edmonton through joint planning and
coordination of health, welfare and
recreational activities*

10128-98th Street Edmonton, Alberta

EDMONTON COUNCIL OF COMMUNITY SERVICES

PRESIDENT'S MESSAGE

SOCIAL WELFARE PLANNING IN AN EXPANDING CITY

The postwar period in Edmonton has been marked by a tremendous physical expansion. The present population of approximately 225,000 represents almost a doubling in number in the past ten years.

When rapid expansion of present day cities occurs the general pattern shows most planning activities concerned with physical developments. Social welfare planning usually lags considerably behind being less tangible and often more difficult to interpret than the need for new sewers, roads or bridges. Although there is considerable evidence of careful planning to meet human needs - Edmonton has a long way to go towards providing adequate services required for a complex modern community.

A main concern of public and private agencies serving people in Edmonton is that required services are planned to meet the most urgent unfilled human needs in an efficient and coordinated fashion. The Edmonton Council of Community Services provides a means by which social welfare planning can take place. The following report covers in summary some of the main concerns and signs of progress in the past fourteen months.

This has been a busy year. The scope of the Council activities is continually widening. This is as it should be. If the Council of Community Services is to take its place in our community, then we must expand our activities. If the Council is to take its proper place in the community, public and private agencies must look to it increasingly for assistance in study of current problems, and planning for continued development of our community social welfare services.

I would like to take this opportunity to pay tribute to the many groups and individuals who have assisted the Council during the year: to Mr. W.C. Bruce, President of the Community Chest, the Community Chest Directors, the Campaign Council under the chairmanship of Mr. T.P. Fox and the Budget Committee, chaired by Mr. R.A. Harrison; to the Council delegates and Board members of the Council of Community Services; to the committee members and chairmen of all the Council committees; all of these individuals have contributed much in time and ability to the success of the Council program.

After serving the Community Chest and Council for three years as Executive Director Mr. Jack Anguish secured a similar post in London on June 1, 1955. We were fortunate to have on staff at that time Mr. William Nicholls who was moved up to the executive post and has done a very commendable job since taking over these duties. In October Mr. G. A. deCocq was brought on staff on a temporary basis as Council Assistant. I would like to extend appreciation to all the members of our joint staff: Mr. C.J. Bowie-Reed, Campaign Secretary, Mrs. G. Griffith senior office secretary of the Council, Mrs. E. Goard, Miss F. Atkinson, senior office secretary of the Community Chest, Mrs. M. Robinson and Mrs. R. Lomas. Their valued service during the year adds much to the progress we make.

Appreciation is also extended to the Edmonton Journal, and Edmonton's Radio Stations for their continued support.

I would like to recognize especially those Board members who have served for a number of years and are now leaving the Board. We know we have their continued support and trust they will be with us again in the not too distant future.

We would like to express our sorrow in the passing of Dean J. Grant Sparling. He was a close friend of the Council and his sympathy and advice will be missed.

The past program year has left a number of our projects still requiring continued study, planning, and action so that several of our activities will carry forward into the new Council year. We pass these along to the Board in the new year with confidence these matters will go forward to completion.

W. H. Pettigrew,
President.

BOARD - COMMITTEES - STAFF

BOARD OF DIRECTORS - S.J. Baker, Fred U. Brown, Mrs. G.M. Cormie, K.L. Crockett, Mrs. G.R. Davison, Mrs. T.H. Field, Mrs. E.F. Foy (as of January 1, 1956), Dr. C.J. Foran (as of January 1, 1956), Roy Jamha, M.J.A. Lambert, Mrs. L.F. LaFleche, (Community Chest Representative), Mrs. Allan Lobsinger, Miss Amy Lord, Dr. Herbert Meltzer, S. Mendryk, Miss Mary Morrison (ex-officio), R.D. McDonald, A.C. Nicholls, W.H. Pettigrew, Mrs. Neill Peirce, Rev. W.A. Reynolds (until December 31, 1955), J. Clark Ready, Mrs. D.B. Slattery (until December 31, 1955), Dr. D.E. Smith, Mrs. J. Grant Sparling, J.L. Sutherland (Community Chest Representative).

OFFICERS:-

Mr. W. H. Pettigrew	-	President
Dr. D. E. Smith	-	Past President
Mr. K. L. Crockett	-	Vice President
Mr. Fred U. Brown	-	Vice President
Mr. R. D. McDonald	-	Treasurer

JOINT STAFF - Council of Community Services and Community Chest of Edmonton:-
J. M. Anguish, Executive Director (until May 31, 1955), W. M. Nicholls, Executive Director (from June 1, 1955), A. M. Brunlees, Assistant Executive Director (until June 30, 1955), C. J. Bowie-Reed, Campaign Secretary (as of July 1, 1955), G. A. deCocq, Council Assistant (as of October 1, 1955).

NOMINATING COMMITTEE:- Mrs. Neill Peirce, chairman, M.J.A. Lambert, Mrs. T.A. Law, D. McKay, R. Jamha.

JOINT PERSONNEL COMMITTEE - Community Chest and Council of Community Services:-
Community Chest - J.B. Whelihan, chairman, S.H. McCuaig, T. Fox, W.C. Bruce
Council - Dr. D.E. Smith, Fred U. Brown, K.L. Crockett, W.H. Pettigrew

COUNCIL APPOINTEES TO COMMUNITY CHEST BUDGET COMMITTEE:- Mrs. Neill Peirce, K.L. Crockett, R.D. McDonald, Mrs. J. Grant Sparling, A.J. Goruk, Lloyd M. McKay, Dr. D.B. Mintz, Dr. G.H. Ball, Mrs. J.R. Love.

MEMBERSHIP AND PUBLIC RELATIONS COMMITTEE:- A.C. Westcott, chairman (pro-tem), A. Affleck, D. McCullagh, Mrs. H. Maddison, Mrs. E.F. Foy.

ANNUAL MEETING COMMITTEE:- Mrs. G.R. Davison, chairman, Rev. C.J. Foran, J.L. Sutherland.

FOSTER CARE COMMITTEE:- Miss Mary Morrison, chairman, K.L. Crockett, L.M. McKay, K.W. Watson, Miss G. Rivett, Miss M. Johnson, Miss I. Lothian, Miss D. Ward, A.F. Moir, Miss E. Savich, Mrs. J.E. Peterson, Mrs. W.M. Nicholls, Mrs. C. Scambler, Mrs. G.A. deCocq, Mrs. A.J. Norquay, Mrs. A.R. Prathor, Mrs. S. McKay, Mrs. R. Nowlan, Mrs. S. Campbell, Mrs. A.W. Philip.

Sub-Committee on Definitions:- Miss G. Rivett, chairman, K.L. Crockett, Miss M. Morrison.

Sub-Committee on Licensing:- Mr. D. Mack, chairman, Miss D. Ward, Mrs. A.W. Philip, Mrs. C. Scambler, Miss Mary Morrison.

Sub-Committee on Visitations:- Mrs. J. Norquay, chairman, Mrs. S. Campbell, Mrs. S. MacKay, Mrs. R. Nowlan, Mrs. H. Cuthbert.

COMMITTEE ON STUDY OF THE PROBLEMS OF THE AGING:- Mrs. Allan Lobsinger, chairman, S.B. Ellis, Prof. B.A. Lindberg, R.T. Williams, Mrs. Eve Henderson, Dr. D.R. Easton, Dr. H. Meltzer, Mrs. C.H. Goos, Dr. D.E. Smith, Mrs. E.P. Wellwood, Mrs. G.M. Cormie, Mrs. Archie West, J.I. Grodeland, Roy Harrison, Roy Hamilton, Rev. E.J. Thompson, Mrs. J. Russell Love, Mother Superior M. Anselm, Mrs. F.A. Ford, Mrs. L.A. Miller, G.W. Golden, Miss I. Lothian, Mrs. Ruth Patrick, Major R. Frewing, Dr. E.F. Donald, W. Blackburn.

Steering Committee:- Mrs. Allan Lobsinger, chairman, Mrs. G.M. Cormie, W. Blackburn, Dr. D.E. Smith, S.B. Ellis, Dr. E.F. Donald, R.T. Williams, Mrs. J.R. Love, O.I. Bond, Mrs. C.H. Goos, G. Steinbring, Mrs. A.R. Gordon, Mrs. E.P. Wellwood.

Sub-Committee on Study Method:- Dr. D.E. Smith, chairman, Prof. A.B. Lindberg, Prof. B.Y. Card, Prof. L.C. Walker, S.B. Ellis, W. Blackburn, Mrs. A. Lobsinger.

Sub-Committee on Directory:- Mrs. G.M. Cormie, chairman, Members of the Gray House Guild.

Interviewers:- W.M. Nicholls, chairman, W. Blackburn, Miss A. Marchand, Miss K. Toohey, A. Dorosh, Miss I. Lothian, Mrs. E. McPherson, Miss Mary Morrison, Mrs. R. Patrick, Lt. A. Bunn, K. W. Watson.

TRANSIENTS COMMITTEE:- J. Clark Ready, chairman, S.J. Baker, Canon E.S. Ottley, Brig. T. Bruce Jennings, K.W. Watson, Miss I. Lothian, Mrs. N. Beschell, W. Blackburn, E.S. Bishop, Miss A. Marchand, Miss C. Cormack, Fred U. Brown, Mrs. K. Lyons, Rev. W.A. Reynolds, Very Rev. J. Grant Sparling, Dep. Chief A. Riddell.

Steering Committee:- J. Clark Ready, chairman, S.J. Baker, Brig. T. Bruce Jennings, W. Blackburn.

SOCIAL SERVICE EXCHANGE COMMITTEE:- Mrs. J. Grant Sparling, chairman, W. Blackburn, Mrs. N. Beschell, Miss Ada McEwen, Miss I. Lothian, Miss A. Marchand, W.C. Paulin.

SOCIAL SERVICE EXCHANGE - representatives from member agencies:- Miss I. Lothian, E.S. Bishop, W.E. Milton, W.C. Paulin, Mrs. Joan Howell, Dr. A.R. Schrag, Mrs. H. C. Carlyle, Major W.F. Ross, Miss Ada McEwen, Miss C. Gardiner, R.D. Sparham, K.W. Watson, Mrs. A. Lamb, R. Henbest, Miss Mary Morrison, G.E. McLellan

Self-Study Committee:- Mrs. J. Grant Sparling, chairman, Mrs. N. Beschell, Mr. W.C. Paulin, Miss A. Marchand, W. Blackburn, Miss I. Lothian.

CHRISTMAS BUREAU COMMITTEE:- Fred U. Brown, chairman, Mrs. G.A. Macdonald, Miss E. Oliver, Miss A. Marchand, S.J. Baker, B. Carruthers.

SPECIAL COMMITTEE ON IMMIGRANTS:- Mrs. T.H. Field, chairman, O.W. Allen, W. Blackburn.

S.P.C.A. STUDY COMMITTEE:- Mrs. Neill Peirce, chairman, L.M. McKay, A.C. Nicholls, Fred U. Brown, S. Mendryk.

IN-THE-CITY CAMPS STUDY:- Mrs. J. Grant Sparling, chairman, A. Affleck, D. Milne, R. Scott.

Advisory Committee:- W.H. Pettigrew, chairman, A. Affleck, Miss L. Leterski, Miss E. Hage, A. Leslie, W. McGeachie.

COMMITTEE ON PREMISES:- (primarily a Community Chest committee), J.L. Sutherland, chairman, H. Fazackerley, C.M. Campbell, R.D. McDonald, A.C. Nicholls.

YOUTH SERVICES STUDY COMMITTEE:- (not a committee of the Council), W.M. Pettigrew, chairman, Chief Constable Anthony, A.V. Pettigrew, T. Baker, Rev. W.A. Reynolds, E.S. Bishop, W.M. Nicholls, Rev. E. Bailey.

COUNCIL PROGRAM SUMMARY

During the course of a year a large number of social welfare problems fall within the general framework of Council concerns. Some can be solved quickly through consultation with organizations concerned; some require single meetings of agencies concerned to clarify issues and come to agreement on responsibilities; some call for the assembling of pertinent information. On the other hand, there are complex problems which require detailed consideration over a period of time on the part of committees established by the Board of Directors of the Council. It is through the Council committees that the impact of the work of the Council can be seen more clearly. In the report to follow an attempt is made to bring together in summary major projects of the past year in groupings which illustrate the chief functions of the Council of Community Services. The program summary covers the period March 1955 to May 1956.

COORDINATION OF COMMUNITY SERVICES

Part of the function of the Edmonton Council of Community Services is to bring about the coordination of services which leads to more efficient and economical ways of meeting social welfare needs in the community.

I. COORDINATION OF YOUTH SERVICE ACTIVITIES - In May, 1955 Mayor Hawrelak called an open meeting inviting representatives from all types of organizations serving youth - health, welfare, recreation, police, education, churches - to discuss the need for better coordination of such services in Edmonton. Although it could be seen from delinquency statistics in Edmonton that trends if anything were downward it was still thought desirable to seek further coordination amongst various services for youth to attempt to identify gaps in our services, and gain a better understanding of youth problems in the community. The meeting authorized a steering committee to study further the need for coordination and present recommendations at a further general meeting to be called by His Worship.

The Council of Community Services had a direct interest in this development as its efforts over the previous three years had included a statistical survey of delinquency in Edmonton and an ongoing committee's work of 'appraisal for services for youth' in Edmonton. Full support was given by the Council Board to the direction given on youth services by the initiative of the Mayor.

The steering committee was composed of W.H. Pettigrew, Council President, chairman, Chief Constable M.F.E. Anthony, A.V. Pettigrew, Superintendent of Recreation, E.S. Bishop, Superintendent, City Welfare Department, Rev. E.J. Bailey, Service Organizations, Rev. W.A. Reynolds, Catholic Clergy, T. Baker, Edmonton Public School Board and W.M. Nicholls, Executive Director of the Council, secretary. During the fall a series of meetings were held involving two additional sub-committees - one to prepare a directory of present youth services and the second to investigate the needs for fact finding on the youth situation in Edmonton.

At the second general meeting called early in April, 1956 a proposal was put forward to establish a permanent youth organization with a broad emphasis in coordinating youth services. Terms of reference were set down for the guidance of such an organization and it was agreed the City of Edmonton be requested to provide funds for qualified staff for the organization. The meeting

also discussed whether the youth services organization should be set up as a division of the Edmonton Council of Community Services or as a division in the City Welfare Department. Certain advantages could be seen in both possibilities but in either case it was strongly recommended that provision for strong representation from both public and voluntary bodies was essential. As matters stand a general meeting will be held early in June upon the return of the Mayor to the City at which time definite organizational steps will be taken.

This development with its broad conception of youth services as compared with 'delinquency control' or 'recreational services' represents a pioneering effort in this country.

II. SERVICES TO TRANSIENTS - The efforts of the committee on services to transients have been continued this past year in the direction of the establishment of a central registry for all transients.

A survey conducted in the fall of 1955 indicated the movement of transients was virtually the same as in 1952. A change, however, was noted in the number registering with two or more organizations: in 1952 they comprised only 20%, in 1955 the percentage of the total had risen to 29%. This is an indication of one of the major concerns of the committee: adequate social case-work with the transient person. The mere giving of food, shelter, and clothing may be only a palliative to a chronic situation which really requires more intensive services.

Duplication of services remains a major concern of the committee. The Provincial Government is now operating the new Men's Hostel, but no central registry has been established by either the Provincial Government or the City of Edmonton and transients are still referred from one agency to another. The result is haphazard and is wasteful of valuable time and limited resources of voluntary welfare services and churches. Voluntary organizations are also burdened with providing a large volume of services for transient single men because the Provincial Hostel is open for admission at only specified hours of the day, not on Saturdays, Sundays, Mondays or holidays, and is closed to transient single men for several months of the year.

The committee has met twice with Mayor Hawrelak who has shown a keen interest in the problem and correspondence has been carried on with the Provincial Government authorities about the need for a central registry. The committee, after working for some 4 years on this difficult problem, is still hoping a satisfactory result may be achieved.

III. COMMITTEE ON COMMUNITY CHEST AND COUNCIL PREMISES - When Edmonton's new City Hall becomes available for use the City Welfare Department which occupies the main portion of the premises where the Community Chest and Council is located will be moving to the new building. Mayor Hawrelak gave written assurance that the present premises would be made available to the Council and Chest and other social welfare agencies for a nominal rent. A committee of the Community Chest with representation from the Council of Community Services under the chairmanship of Mr. J.L. Sutherland has taken the responsibility of facilitating the establishment of a headquarters for a number of voluntary social agencies. The committee has worked on the basis that each organization should be a tenant of the City of Edmonton rather than a sub-tenant of the Community Chest. A certain

number of alterations in the building will be required to make the building suitable for use. At the present time it is indicated seven organizations providing voluntary services will be interested in coming together in the City Annex Building. This type of headquarters building has proved very satisfactory in many other cities.

IV. CALGARY - EDMONTON JOINT COUNCIL BOARDS MEETING - A step toward better understanding of social welfare problems faced by Alberta's major cities was taken on October 15, 1955 when a joint meeting of board and staff members from the Calgary Council of Social Services and the Edmonton Council was held for the first time at the Provincial Training Institute in Red Deer.

A surprising similarity in social welfare problems in both cities was discovered, and methods of approaching them were shared. It was suggested a further meeting be held in either Calgary or Edmonton in the near future.

SOCIAL WELFARE PLANNING AND RESEARCH

Social welfare planning and research are related to most projects undertaken by the Council. Presentation of facts is essential to the sound appraisal of problems and to the development of constructive plans to meet social welfare needs.

The following projects illustrate an emphasis on research techniques aimed at more effective planning.

I. STUDY ON THE PROBLEMS OF THE AGING IN EDMONTON - The problems of the aging in Edmonton have been receiving an increasing amount of attention recently from many city organizations. A number of new services for older people have been established and several more are projected for the near future.

What are the problems of the older people in Edmonton? Are there facilities and services urgently needed? Are there long range problems we should be coping with now?

A number of member organizations of the Council of Community Services had been concerned at the lack of factual knowledge about the needs of the aging in Edmonton. Mayor Hawrelak indicated his interest in a study of the problems of the aging proposed late in 1955 by the Council of Community Services. His main concern is that we not just provide institutions, but that we have a complete picture of the whole situation with a view to working on an overall plan.

The Council obtained considerable background material from other cities and a meeting was held in December with representatives of organizations working in this field. As a result of this meeting it was agreed a study should be undertaken. A steering committee was appointed at that time to consider ways and means of obtaining knowledge needed for the continuation of the study of the problems of the aging.

Method for the Study - As any study of the aging requires knowledge of many areas and concerns - housing, health, retirement, recreation - such a study is a major undertaking requiring careful planning. The sub-committee on the method of this study under the chairmanship of Dr. D.E. Smith was composed of representatives

from the steering committee of the Council and four members of the faculty of the University of Alberta. After reviewing the various alternatives the following basic plan was proposed:

1. That a directory of services of the aging be prepared. A general meeting of the Council of Community Services held on February 29, 1956 made a strong recommendation that such a directory should be made available. Members of the Gray House Guild took on the responsibility of the detailed checking of information on various services available. The directory should be available about the time of the Annual Meeting of the Council.

2. A Pilot project of intensive interviews conducted by trained social workers with a limited number of older people was held to be a necessary first step in analyzing the needs of older people from the point of view of older people themselves. Nine interviewers have started on this part of the study and will hope to have interim report of their findings by June 15th. One of the main purposes of the interviews will be to use the information collected as a guide to preparing an interview schedule. It is hoped to get professional assistance from the Canadian Welfare Council in preparing the interview schedule.

3. Interviews with a thousand older citizens. The project will move on in September 1956.

4. Analysis of our Services. When the needs of our older citizens have been established, analysis of our present services will be conducted with a view to pointing out gaps, places where services could be strengthened and a plan outlined for future developments in the community.

From the point of view of future developments this study should be of great value to Edmonton. It will serve to place priorities on different projects, avoid duplication, provide for the most efficient use of funds required. The study itself is likely to cost in the neighbourhood of \$3,000. The Community Chest has made an allocation of \$500 toward this study and support will be required from other organizations in the community to fill out the additional financial requirements. A special committee on financing of the study has been set up by the Board of Directors of the Council of Community Services.

II. FOSTER CARE FOR CHILDREN WHO ARE NOT WARDS OF THE GOVERNMENT - The problem of inadequate and uncoordinated facilities and services for children who require care outside their own homes, but who are not wards of the government became an active concern of the Council just before the last Annual Meeting.

Following a general meeting of the Council in April, 1955 when the problem was presented to Council delegates it was recommended a committee be asked to study the nature and amount of need for services of this type and to recommend on how best these services might be provided.

A survey of the need for boarding home services was made possible through the cooperation of the National Employment Service, the Family Service Bureau, the City Welfare Department and the Home for Ex-Servicemen's Children. This survey left no doubt there is a vital need for properly coordinated and adequate services not only for the children involved but for parents and foster parents.

It became evident, as there is no central agency which deals with application for such placements, nor with applications from prospective foster homes, and since no license is required by foster homes if they care for fewer than 4 children, the situation affecting these children is critical.

A citizen's group under guidance of this committee have conducted a number of interviews with persons who advertise through the paper offering placement for children. Another sub-committee have defined the terminology of this study, and still another (sub-committee) has delved into the subject of licensing practices and requirements.

The committee has now reached the point, where it will present an interim report to the Council Board, demonstrating the need for organized facilities and services, and offering the possible alternative ways in which this may be accomplished.

III. SOCIAL SERVICE EXCHANGE - SELF STUDY - Due to a downward trend in the number of clearances made through the Social Service Exchange in the past two years and the decrease in the number of agencies using the Exchange, the Board of Directors requested the Social Service Exchange Committee to review the value and usefulness of the Exchange to the member agencies.

The self-study of the Exchange was carried out in the fall of 1955 largely through visits to all the member agencies and some prospective ones. These visits brought to light a number of reasons for the decline in use of the Exchange - staff turnover, lack of understanding of the purpose and use of the Exchange, lack of physical supplies, some doubts about the necessity of using the Exchange for clearance, some reluctance to register cases where agency services to individuals are regarded as completely confidential, and some concern on who is authorized to pass on information, and to whom.

After reviewing the interviews, the committee recommended a stronger liaison of the Social Service Exchange Committee and member agencies of the Exchange be established and maintained.

The committee further revised the membership agreement and circulated it to all member agencies for their reconsideration. The Department of Veteran Affairs which had not been using the Exchange for some time decided to relinquish its membership in the Exchange.

On the other hand, four new agencies were accepted as members of the Exchange: The Canadian Mental Health Association (Edmonton Branch), The Edmonton Public School Board (Attendance Division), The Edmonton Rehabilitation Society for the Physically Handicapped, and the John Howard Society.

IV. STUDY OF MENTAL HEALTH NEEDS AND RESOURCES - The Edmonton Branch of the Canadian Mental Health Association has been working toward the possibility of conducting a study of Edmonton's mental health needs and provisions. Although the proposed study has its prime objective of providing a guide for the development of the work of the Edmonton Branch other implications in community planning for adequate services in this field have indicated an important relationship between this study and the Council of Community Services. These matters have been discussed by representatives of the Canadian Mental Health Association and the Council of Community Services' Board. At the present time a proposed study plan is being finalized.

EVALUATION OF SOCIAL WELFARE SERVICES

The Council has no authority to impose its recommendations on the need for additional or extended services in the community. It does however offer a service to those organizations that wish to have their proposals or plans studied in the light of the total needs of the community. In conducting a study the Council seeks strong representation in committee work of the organization or organizations involved. By so doing the organization is able to share in the process of finding the solution which fits the knowledge of the facts.

In some instances the Community Chest refers special problems for the consideration of the Council of Community Services as are described in several of the following reports.

I. IN-THE-CITY CAMPS

The Council of Community Services was asked to cooperate with the Budget Committee of the Community Chest in preparing a report on the proposed operation of city camp programs by the Y.M.C.A. in the summer months of 1955. This report took into account similar programs operated through the Recreation Commission and the Y.W.C.A. The report recommended the financial assistance for the camping program requested by the Y.M.C.A. be granted by the Board of Directors of the Community Chest.

A further result of the study of the In-the-City camping activities in Edmonton was a suggestion that the group meet again at another time of the year to map out locations for camps and consider different possibilities for training programs for camp leaders. Representatives of interested agencies met again in the spring of 1956 and among the matters discussed gave approval to a proposed plan of having a special city-wide leadership training course held during the winter months possibly under the auspices of the University of Alberta Extension Department. This plan will be explored further in the next few months.

II. S.P.C.A. - STUDY - The question of possible duplication of services between the Society for the Prevention of Cruelty to Animals and the City of Edmonton Pound was referred to the Council Board from the Community Chest Board of Directors.

Essentially, the City Pound operates a public service for the protection of citizens - the removal of stray, obnoxious and dangerous animals (mainly dogs), whereas the S.P.C.A. operates a service for the protection of animals - the sheltering of stray, sick or injured animals (any kind) and their adoption where possible. Ideally these objectives are complementary.

~~From an analysis of services operated drawn from information cooper-~~
atively supplied from both organizations, it appeared the area where duplication might occur most frequently, would be that of the picking-up and disposing of stray animals. Advice was sought by the committee from veterinary surgeons, on suitable methods of animal euthanasia. It would be more efficient and less costly to citizens if euthanasia might be carried out at one location. The committee is also hoping to provide better means of liaison between these two services.

It is here that further meetings have been held and others are being planned to find a solution by which both the S.P.C.A. and the City Pound may work together more closely and with a better understanding of each other's purposes and functions as well as services and facilities.

III. SPECIAL COMMITTEE ON IMMIGRANTS - In the spring of 1955 a special committee was formed to review information provided by the Canadian Welfare Council. The Committee was composed of Mrs. Field as chairman, Mr. O.W. Allen, Citizenship Council, Mr. Walter Blackburn, City Welfare Department, Mr. J.M. Anguish. The following action was recommended by the committee: "The meeting was held to consider recommendations of the Canadian Welfare Council's Committee on the Welfare of Immigrants regarding the removal of the clause in the Immigration Act making it possible to deport immigrants because of becoming a public charge."

The matter was given very careful consideration during which it was recognized that the Act as it stands does often cause unnecessary harm and suffering because newcomers to Canada are obliged to apply for public assistance which may be necessary through no fault of their own.

"It was agreed to recommend to the Board of Directors of the Edmonton Council of Community Services that the resolution of the Canadian Welfare Council's Committee on the Welfare of Immigrants in this regard be approved."

Copies of the resolution were sent to Federal members of parliament from the Edmonton Area. One of the Edmonton members of Parliament who had received the information from the Council wrote the Honourable Pickersgill, Minister of Immigration and had received a personal reply. This reply indicated although the deportation clause was contained in legislation it was used very sparingly if at all. The main point in the Canadian Welfare Council's concern over the deportation clause was the reticence that immigrants appeared to have in applying for assistance even in dire need, for fear of threat of deportation.

IV. COMMUNITY CHEST BUDGET COMMITTEE - Nine of the nineteen members of the Community Chest Budget Committee are appointed through the Council of Community Services. The responsibility of the budget committee is not only to review financial requirements of member agencies of the Community Chest but also consider the growing or altering needs for voluntary services in the community. The work of the budget committee was reviewed in detail in last year's Annual Report.

COMMUNITY OUTREACH

It is part of the function of the Council of Community Services to develop and maintain effective relationships with other planning organizations whose functions are outside but closely related to the Council's concerns in social welfare planning.

I. CANADIAN CONFERENCE ON SOCIAL WORK - The Canadian Conference on Social Work held biannually will take place at the University of Alberta in June 18-22, 1956. This will be the first time the Conference has been held in Alberta. Dr. Andrew Stewart, President of the University of Alberta, is also president of the Canadian Conference on Social Work. Last year we had the pleasure of hearing Dr. Stewart as guest speaker at the Annual Meeting of the Council of Community Services. Mr. E.S. Bishop, Superintendent of Welfare resigned from the Board of

Directors of the Council in order to give his full attention to the duties of vice-president of the Conference. He was later named Conference Chairman. Apart from the local and national significance of the Conference itself, it is fitting in this Annual Report to note with pride a large number of lay and professional leaders of the Council of Community Services have willingly given many hours of their time on the detailed planning for this event. Mr. Marcel Lambert and Mr. W.M. Nicholls have been serving on the Board of Directors of the Conference; Mrs. T. H. Field has taken the chairmanship of the hospitality committee; Mrs. J. Grant Sparling as chairman of the registration committee gave leadership to the organization on that phase of the Conference until her recent resignation caused by the sudden loss of Dean Sparling. Mrs. G.R. Davison is also serving on the registration committee; Mr. Jack Bowie-Reed has worked on the Public Relations Committee and Miss Mary Morrison has acted as chairman of the local Membership Committee of the Canadian Conference. Besides these individuals who have been closely associated with the Council as members of the Board of Directors many other committee personnel and conference program leaders have been recruited from the agencies represented in the Council of Community Services.

II. EDMONTON STUDY GROUP ON REHABILITATION - Under the initiation and guidance of Mr. Leslie R. Gue, Provincial Coordinator of Rehabilitation, a study group of representatives from the various rehabilitation services in Edmonton have been meeting monthly over the past two years. The group has limited its efforts to the discussion and study of matters affecting rehabilitation of all types of handicapped people. The Council of Community Services has been pleased to associate with the study group and in the meeting held last March provided leadership for a discussion of "the community's stake in rehabilitation services". The study group is providing assistance to the Council by revising and elaborating the section on community rehabilitation services for the next Directory of Community Services.

III. SOCIAL WORK IN THE COMMUNITY, UNIVERSITY EXTENSION COURSE - Beginning in January, 1956 a ten week course entitled "Social Work in the Community" was sponsored by the Extension Department of the University of Alberta in cooperation with the Northern Alberta Branch of the Canadian Association of Social Workers. Response to the course was such that two groups had to be formed. A total registration of 110 showed encouraging interest in social work in this city. Although not a project of the Council of Community Services, there was close association with its development, an appreciation for the high calibre of the course leadership and the response from the community to having a course of this nature held for the first time in this province.

CENTRAL SERVICES OF THE COUNCIL

As a general principle the Council of Community Services does not operate services in the community. Exceptions are made where services of a central and coordinating nature should logically be carried on by the Council.

I. SOCIAL SERVICE EXCHANGE - The Social Service Exchange is a confidential central index operated by the Council of Community Services for clearing names of families and individuals receiving services from member agencies using the Exchange.

In 1955 the number of registrations dropped to 1574 from 1940 in the previous year. The significance of this decline was the subject of a self-study of the Exchange reviewed elsewhere in this Annual Report.

Four hundred and thirty-nine cases had been registered previously, so that 1135 new cases were accepted by these agencies for one type of service or another. Moreover, out of 291 enquiries directed to the Exchange by telephone, 113 or 39% were identified.

The Social Service Exchange Committee recommended to the Council Board of Directors that a new filing cabinet be purchased. On approval of the Board of Directors a "tub" filing cabinet was ordered which can handle up to 20,000 index cards, and reduce the time involved in file searching.

II. CHRISTMAS BUREAU - The Christmas Bureau is operated each year by the Council of Community Services to assist individuals and organizations to coordinate Christmas giving in Edmonton. Duplications both in submission of names of families to be assisted and in contributions to these families are cut to a minimum by use of the Bureau.

In the past two years there has been close to 100% increase in the number of families assisted through use of the Bureau. Appreciation is expressed to the Edmonton Journal and Edmonton's radio stations for publicity on the service offered by the Christmas Bureau.

School children organized classroom giving through their teachers and a number of organizations benefited from their bulk donations of food stuffs. The Hudson's Bay Company erected a Christmas tree in their store and some 300 parcels were collected underneath it. These were distributed to a number of the child caring institutions which are Community Chest member agencies.

A few of the more significant statistics are:

81 different organizations gave assistance to families
30 private citizens gave assistance to families
1038 families received assistance
15 families received partial assistance
11 organizations received assistance for individuals they serve
35 organizations submitted names of families for assistance
35 private citizens submitted names of families for assistance
\$385.00 was collected and distributed through appropriate organizations

III. DIRECTORY OF COMMUNITY SERVICES - Following the changeover of a number of telephone exchanges in February the Council of Community Services through the efforts of Mrs. G. Griffith in the Council office prepared and circulated an addenda to the Directory of Community Services. This Directory is published every two years and will next appear in late summer, 1956. In preparation for the coming addition effort is being made to further elaborate information in the directory and possibly make it available as a supplementary source of information for appropriate Edmonton School classrooms.

IV. INFORMATION - REFERRAL - SPEAKERS - Council phones are constantly busy supplying information and making referrals on a wide variety of inquiries. Many community groups seek informal consultation particularly on matters affecting relationships with other groups or projects in the city. Staff and lay leaders have spoken to many community groups and 32 lectures have been given to students in training.

MEMBER ORGANIZATIONS

of
EDMONTON COUNCIL OF COMMUNITY SERVICES

Alberta Tuberculosis Association
All Peoples' Mission
Anglican Council for Social Service

Beulah Home
B'nai B'rith Youth Organization
Boy Scouts Association, Edmonton District Council

Canadian Legion B.E.S.L., Edmonton Montgomery Branch
Canadian Mental Health Association (Edmonton Branch)
Canadian National Institute for the Blind
C.N.I.B. Edmonton Women's Auxiliary
Central Volunteer Bureau
Chamber of Commerce (Edmonton)
Citizenship Council (Edmonton)
Council of Churches (Edmonton and District)

Department of Veterans Affairs

Edmonton City Deanery, CYO (Catholic Youth Organization)
Edmonton Creche Society
Edmonton Men's Association for Health and Physical Education and Recreation
Edmonton Public Library
Edmonton Trades and Labor Council
Edmonton Women's Physical Education & Recreation Association
Elizabeth House Guild
Emergency Housekeeper Service

Family Service Bureau
Federation of Community Leagues
Friendship Club Board

Girl Guides Association

Haven of Rest
Home for Ex-Servicemen's Children

Imperial Order Daughters of the Empire

John Howard Society
~~Junior Hospital League~~

Kinsmen Club
Kiwanis Club of South Edmonton
Kiwanis Home Board
Kiwanis Ladies' Club

Member organizations (cont'd)

Ladies Junior Chamber of Commerce
Local Board of Health
Local Council of Women

National Employment Service, Unemployment Insurance Commission
National Council of Jewish Women of Canada, Edmonton Section

Optimist Club of Edmonton
Our Lady of the Atonement Home

Provincial Guidance Clinic

Quota Club of Edmonton

Rehabilitation Society for the Physically Handicapped (Edmonton)
Rotary Club of Edmonton

St. Johns Ukrainian Orthodox Church Ladies Aid
St. Mary's Home Technical School
Society for the Prevention of Cruelty to Animals
Soroptimist Club

United Church of Canada, Edmonton Presbytery
University of Alberta, Department of Extension
University Outdoor Clinic
University Women's Club

Veterans Hospital Recreational Council
Victorian Order of Nurses

Welfare Department of the City of Edmonton

Young Men's Christian Association (Edmonton)
Y's Men's Club of Edmonton
Y's Men's Club of Edmonton South
Young Women's Christian Association

Zonta Club of Edmonton

MEMBERSHIP IN THE COUNCIL - The above 63 member organizations have signified their active membership in the Council of Community Services by appointing two delegates for the period September 1, 1955 - August 31, 1956. Any organization in Edmonton with a major interest in health, welfare or recreation is invited to appoint delegates to the Council.

AUDITORS' REPORT TO THE MEMBERS

We have examined the accounts of the Edmonton Council of Community Services for the year ended December 31, 1955, and have prepared therefrom the following statements appended hereto:

Balance Sheet, December 31, 1955
Statement of Income and Expenditure,
year ended December 31, 1955
Statement of Receipts and Disbursements,
year ended December 31, 1955

We have to report that we have obtained all the information and explanations we have required and, in our opinion, the appended balance sheet and statements of income and expenditure and receipts and disbursements correctly set forth the financial condition of the organization as of December 31, 1955, and the changes in its funds during the year under review.

(signed) PEAT, MARWICK, MITCHELL & CO.

Chartered Accountants.

Edmonton, Alberta
January 17, 1956.

Balance Sheet
December 31, 1955

Assets

Cash in bank and on hand	\$ 574.42
Furniture and fixtures	\$ 1,433.68
Less accumulated depreciation	<u>1,030.05</u> <u>403.63</u>
	<u>\$ 978.05</u>

Surplus

Surplus account:	
Amount at December 31, 1954	\$ 900.33
Add net income year ended December 31, 1955	<u>77.72</u>
	<u>\$ 978.05</u>

EDMONTON COUNCIL OF COMMUNITY SERVICES

Statement of Receipts and Disbursements
Year ended December 31, 1955

Receipts:

Community Chest of Edmonton	\$ 14,252.00
Sale of publications	6.00
Gifts designated for specific purposes	<u>2,165.00</u>
	16,423.00

Disbursements:

Salaries	\$ 11,968.46
Rent	480.00
Stationery and office supplies	232.46
Printing and mimeographing	159.90
Maintenance of office equipment	78.40
Books and publications	88.64
Postage	110.50
Telephone and telegraph	229.71
Audit fee	40.00
Membership fees	42.15
Meeting expense	153.55
Conference and travel	327.17
Transportation	8.40
Fire insurance	12.30
Publicity	18.06
Gifts allocated to specific purposes	2,165.00
Sundry	<u>87.21</u>
	<u>16,201.91</u>
Excess of receipts over disbursements	221.09

Increase in funds:

Cash in bank and on hand, December 31, 1955	574.42
Less:	
Cash in bank and on hand, December 31, 1954	<u>353.33</u>
	<u>221.09</u>