

EDMONTON SOCIAL PLANNING COUNCIL

BOARD OF DIRECTORS

1970 - 1971

President	-	Mr. J. H. Donahue
1st Vice President	-	Mr. S. I. Agronin
2nd Vice President	-	Rev. David Crawley
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Mr. Lorne MacPherson
Mrs. M. Souch
Mr. Walter Walchuk
Mrs. M. Wanczura
Mrs. Daisy Wilson
Mr. Gerald Wright
Mr. John Tillie *
Dr. Drake Hocking
Mr. Earl Brown

(* Resigned during the year)

STAFF:

Miss Jean Battell - Information Service
Miss Pat Bartoszyk - Stenographer
Mrs. Marie Coventry - Information Service *
Mrs. Rose French - Office Manager
Miss Lynn Hannley - Planner
Mrs. Bettie Hewes - Acting Director
Mrs. Marsha Mitchell - Planner
Mr. Richard Smith - Planner
Miss Eunice Stolee - Information Service
Mrs. Marion Stonell - Director, Information Service
Miss Loreen Wegenast - Stenographer

(* Resigned during the year)

EDMONTON SOCIAL PLANNING COUNCIL

PRESIDENT'S ACKNOWLEDGMENTS

To say that anyone involved in social planning must believe in people can only sound trite, because who of us doesn't agree with such a statement. But to say that some people put their trust in people is to lead us into the question of what and how much does the Social Planning Council believe in people and what is it doing about it.

The Planning Council believes that people who are in underprivileged situations can be assisted and encouraged to believe that they can change their own situations, to acquire control over their own future, and to become in the fullest sense a citizen - a society maker - men and women self-reliant and co-operative, who feel the City is theirs, open to their voice and actions, and who know there are others ready to act in concert with them.

The Council is assisting and encouraging people to do their own thing by using newly acquired techniques to plan with people rather than for people.

To pick out any project from the list in the report as an illustration of the responsibilities of the Council is to ignore one or more facets of how Council functions; instead I will simply list these responsibilities.

Responsibilities of the Planning Council -

1. To determine significant issues facing the community - an on going process
2. To understand the forces of change and to direct these rather than react to them.
3. To mobilize interest and action in the Planning Council and the community to work at specific activities related to issues.
4. To respond to and support leadership and action in the community related to current issues.
5. To relate and assess specific activities to the total community without controlling these activities or withholding autonomy.

I would recommend to the incoming executive that the constitution of the Planning Council be updated to reflect the changing functions of the Council to allow for freer structural relationships with indigenous community groups. These changes will mean placing more trust in people.

We thank the United Community Fund for their financial and moral support. The coming year should see further clarification of the changing function of the Planning Council in relation to the Fund.

We thank the City Social Service Department and Provincial Government for their financial support during the past year.

We thank the News Media, the Press, Radio and Television for their constant support of our many projects and community concerns. Our tasks are always so much easier with their help.

I would also like to thank the Council and the Staff and say how much I have learned from them in the past year. I commend them to the membership and the community as the most hardworking and passionate believers in people I have ever worked with.

J. H. Donahue
President

EDMONTON SOCIAL PLANNING COUNCIL.

CURRENT COUNCIL ACTIVITIES

COUNCIL PROJECTS:

Welfare Information Service

To conduct a continuing program of acquisition of information from all sources - public and private, pertaining to Health, Welfare, Education and Recreation. To maintain this information in written form in a system that makes it accessible and easily retrievable. To make information available through telephone, personal interview, correspondence, talks, written reports, lists, Directory of Services, private consultation on information giving techniques, special publications, etc. To follow-up when it is deemed necessary to ensure that the caller reaches the required service and to record experience for consideration as to their implication for changes in service, expansion of services or change in Welfare Information Service procedures.

Directory

To accumulate, publish and sell a comprehensive directory of community services.

Christmas Bureau

To operate an intake service to co-ordinate Christmas giving.

Blue Book

A free pamphlet on the Law and Rights designed to interpret legislation and give information in easily understood language on those laws that most frequently cause conflict with Police and authorities. Primarily but not exclusively for young people.

Teen Centre

An experimental program to allow young people freedom to design and operate their own programs in their own facility.

Transient Youth

Collaboration with youth serving organizations and workers to design and operate a network of services to assist transient youth - accomodation, information, health care, counselling.

Edmonton Citizens for Better Housing

Citizens membership to accomplish public education and awareness of the critical housing situation, Housing Registry, examination of Legislation - change, accumulation of data related to housing and initiating of model projects.

Housing Co-op

To develop an alternative to available forms of housing and also to design and allow flexibility in style of living in a new community.

Housing Registry

A direct service to assist those in need of housing. Information by phone or through a tenant "Handbook". Legal advice. Data collection for action by Edmonton Citizens for Better Housing.

Housing Month

May - 1971. To simulate community awareness and involve people in developing alternatives in the housing situation.

Transient Men - Mens Hostel

A continuing examination of and action on the situation facing homeless men in Edmonton. Collaboration with transient men and groups and organizations to develop and act on alternatives.

Transient Men's Workshop

To work with a core group of transient men to design and operate a two-day workshop as the first step in a continuing dialogue between the men, the service system and the community.

Employment

An experimental project to explore potential to secure employment for persons who have experienced difficulties. A personal sensitive accepting service with follow-up and support. Employer education as to the need.

Fort Program - Women

To strengthen and support women in institutions, to prepare them and assist in discharge. To reduce risk of recidivism. To collect information about the circumstances of sentencing. To study conditions within the institution.

Fort Program - Men

To aid in developing self help groups to provide assistance within the institution and aftercare and follow-up upon discharge. Louis Riel Lodge (Halfway House for native men). To gather information on the institution.

Women in Crime and Corrections

A social action program beginning with a workshop for public education and information. To mobilize individuals and groups to bring about change in legislation, court and police procedures, penal institutions and aftercare programs.

Women's Overnight Shelter

An easily accessible location providing day and night shelter for temporarily or permanently homeless women. No questions asked, open to all, referral and assistance provided if requested or judged necessary.

Mini-Conference

To provide initiative for a continuing platform to discuss and act on situation pertaining to women re education, legal rights, health, family and home, employment, etc.

Community Probes

An information - action process toward developing positive urban models. To mobilize people within a community to analyze and articulate their situation and collectively to develop and realize urban alternatives.

Boyle Street Co-op

To develop a multi-service, co-operative centre providing information, friendship, advocacy and a cafeteria of direct services public and private including health care, employment, housing, legal aid, etc. This co-op to be operated by a management group made up of citizens and workers.

Media Co-op, Study and Workshop

To promote and obtain community ownership and access to the tools of the media. To animate the community through the information movement and to design an on-going process of community awareness and involvement in initiating, designing and producing programs and publications.

Crisis Centre

To research need for. To mobilize resources to provide a comprehensive 24 hour distress centre.

Unwed Mothers

A volunteer group organized to offer after hours assistance through the Welfare Information Service telephone or crisis unit to unwed parents, friendship, support, advocacy, follow-up.

Nursing Homes

To gather a group of interested persons, to study the present situation of people in nursing homes, the legislation pertaining with a view to suggestions for improvement.

Rehabilitation Study

To mobilize the adult disabled to determine alternatives in education, employment, accomodation and to act to provide these.

Rehabilitation

To research situation of the dependent disabled. To mobilize a task force to act on information.

Anti-Pollution

An information and research centre. A volunteer organization providing an ecological information centre - walk in or phone. Speakers bureau and study committees. Social action and briefs. Council provides space only.

Project C.C.C.

For co-ordination, co-operation, communication, for crime, criminals and corrections. To help fill the gaps temporarily and find established agencies and Departments to permanently fill the gaps in the system.

EDMONTON SOCIAL PLANNING COUNCIL

CONSORTIUMS

Continuing study groups toward data collection and recommendations to be provided for council or other programs.

Human Development - Health Welfare

Meets regularly under the direction of Mrs. Daisy Wilson.

Justice and Equity

Meets irregularly under the direction of Mrs. M. Wanczura.

NON-PROJECT CONSULTATION

Personnel of the Council are regularly involved in consultation with a number of groups and organizations. These frequently require intensive work over a short period of time. In some cases they may be presented as a project at a later date.

Current in this category are:

- City of Edmonton Housing Tribunal
- Edmonton Public School Board Community Schools Study
- Community Homemaker Services Study
- U. of A. Faculty of Community Development
- Canadian Mental Health Assoc. Blair Report Implementation
- Neighborhood Council Development, Hardisty, Brookside
- Edmonton Unemployed Committee
- Unemployment Insurance Commission
- Mayor's Committee on Human Resource Development
- National Council of Jewish Women Social Action
- Norwood Readiness Centre
- Pensioners Concerned
- Edmonton Day Care Centres Association
- Citizenship Branch - Dept. of Secretary of State
- N.A.I.T. Social Service Course
- Alberta Council on Aging
- Street Agencies Group
- Alberta Federation of Labour

WELFARE INFORMATION SERVICE

ANNUAL REPORT 1970

Welfare Information Service has operated as a central service of the Edmonton Social Planning Council for the past eleven years and has been sponsored as a Preventive Social Service of the City of Edmonton and by the United Community Fund.

Standing Committee

Mr. W. Walchuk - Chairman, Social Planning Council member.
Mrs. D. Wilson - Social Planning Council member.
Mr. J.M. Lemire - Dept. of Youth, Research Department.
Mr. J. Lackey - Dept. of Social Development, Child Welfare Dept.
Mr. M. Day - City Social Service Department.
Mr. D. Nachtigall - M.E.E.T.A.
Miss E. Wyness - Director, Social Service Department, University Hosp.

Staff Mrs. Marion Stonell - Director
Mrs. Marie Conventry - (resigned November 30, 1970)
Miss Eunice Stolee
Miss Jean Battell

Services Rendered During 1970.

1. Community Information, Advice and Direction:
(by telephone, letter, interview)

Enquiries processed during office hours:	15,657
(11.3% increase over 1969)	
Enquiries processed after hours by the Crisis Unit of the Dept. of Social Development	12,246
(12.4% increase over 1969)	
	=====
TOTAL	27,903
	=====

2. Information Booklets and Lists prepared and circulated:

- (a) Services in Edmonton for Senior Citizens (2,000)
- (b) Services in Edmonton for Youth (300)
- (c) Women's Shelter Handbook for Volunteers (600)
- (d) Services Summary to support 'Information Sessions' (175)
- (e) Camp listings (25)
- (f) Directory of Community Services (1969 edition updated) (245)
- (g) Service Clubs and organizations (140)

Speaking engagements provided information on social services to Church groups, schools, N.A.I.T., University of Alberta, both governmental and voluntary agencies, and service clubs.

Radio and T.V. provided further opportunities for dissemination of information about community resources.

Service inadequacies became apparent in many areas and appropriate representations were made with appeals for action in the following situations:

1. Need of counselling and direction after office hours to meet emotional crises of all age groups, but particularly the needs of youth. An immediate assessment is required of a trend toward the formation of many splinter groups in order that there may be coordination and accountability.
2. Need to locate pregnant girls early in order to provide information on available services, to assist in planning for the future..
3. Need of extension of financing in order to provide shelter accommodation to men and women. A sharp increase in numbers is apparent.
4. Need of an in depth study of the field of homemakers' services in order that resources may be made available to meet needs of all age groups.
5. Need of clarification of the role of the Canada Manpower Centres in the employment placement of persons with physical and social handicaps.
6. Need of clarification of the responsibilities of various government departments as they relate to meeting the needs of immigrants.
7. Need to examine the reason for delay in processing Unemployment Insurance Benefits.
8. Need to be concerned with tenant protection as it relates to landlord entry, damage deposits, rent controls, evictions, etc.
9. Need to investigate ways in which Welfare workers may be more easily reached by clients, ways to alleviate hardship and delay encountered when files are being transferred from one office to another.

Projections for 1971 include finalization of the inventory of information on social programs. This project, in collaboration with the Department of Youth, is developing a functional system of information gathering, recording and retrieval. The goal is the formation of a data bank of computerized information on all social programs serving all age groups.

W. Walchuk,
Chairman,
W.I.S. STANDING COMMITTEE.

CHRISTMAS BUREAU REPORT

BOARD MEMBERS

Mrs. Terry Laing	Chairman
Mr. J. H. Donahue	President, Edm. Social Planning Council
Mrs. Ardis Nolan	Social Service Department
Mr. Keith Wass	Social Service Department
Mrs. Sara MacDonald	Jasper Place Social Service
Mrs. Judy Truesdell	Dept. of Social Development
Brigadeer Frayn	Salvation Army
Miss Sharon Harewood	Bissell Centre
Mr. G. Spady	Bissell Centre
Mr. Doug Burgess	Bissell Centre
Mrs. R. D. MacDonald	Catholic Charities
Sister Celestine	Catholic Charities
Mr. E. K. Lewis	Rotary Club
Mrs. O. N. Hanson	Central Volunteer Bureau
Mr. S. Kravinchuk	Edmonton Poppy Fund
Mr. J. McLaughlin	Radio C.H.E.D.
Mr. J. W. Ritchie	Royal Can. Legion, Montgomery Branch
Miss E. Crookshanks	Board of Health
Mrs. Bettie Hewes	Edmonton Social Planning Council
Mrs. Bette Bresee	Director - Christmas Bureau
Mrs. Dorothy Bethel	Asst. Director - Christmas Bureau

CHRISTMAS BUREAU REPORT - 1970

The Christmas Bureau, Bissell Centre, Catholic Charities, Royal Canadian Legion, Rotary Club and Salvation Army, through a co-operative and co-ordinated effort assisted over 15,000 Edmontonians in the form of Gift Certificates or Food Hampers. This was only possible through the kind and generous donations received from concerned people (many of whom were children) some of whom could ill afford to give and yet all were willing to share with others who had less.

The News Media went "ALL OUT" - the publicity they gave us was fantastic - none of this could have been possible without their assistance, thus the Christmas Bureau raised \$12,388.00 in a period of four weeks. Letters of thanks were sent to all News Media.

Christmas would be a "zero" without toys for children - which were donated by the public and left at "Radio C.H.E.D. Santa's Anonymous" toy depots located throughout the City. Santa's Anonymous and volunteers delivered toys to over 10,000 children, at a retail value of approximately \$50,000.00. Towards Christmas they ran out of toys - at which time Radio C.H.E.D. came to the rescue and most generously donated \$4,000.00 in order that all requests could be filled. Our compliments to Jim McLaughlin, Assistant Operations Manager, C.H.E.D. Radio, Co-ordinator of this project, for doing a fine job.

The Central Volunteer Bureau was most co-operative, providing us with volunteer typists.

The Bissell centre, Catholic Charities, Royal Canadian Legion and Salvation Army wish to express their sincere thanks to the Edmonton Social Planning Council for their kind assistance and request the Council to remain as the co-ordinating body of the Christmas Bureau.

I have enjoyed working with all agencies, Mrs. Bette Bresee, Mrs. Dorothy Bethel, Mrs. Bettie Hewes and the staff of the Edmonton Social Planning Council and thank them all for their kind co-operation.

Terry Laing,
Chairman.

CHRISTMAS BUREAU

EDMONTON SOCIAL PLANNING COUNCIL

CHRISTMAS BUREAU REPORT - 1970

<u>Names of families submitted and agencies submitting them:</u>	<u>1970</u>	<u>1969</u>	<u>1968</u>
City Welfare Department	331	494	369
Salvation Army	1047	516	508
Bissell Centre	783	378	446
Department of Social Development	211	242	38
Catholic Charities	1098	457	586
Canadian Legion	318	152	214
Other Social Agencies	204	134	17
Schools, and School Nurses and Health Department	134	148	86
Churches and Clergy	106	61	77
Service Clubs	02	8	5
Miscellaneous	-	-	0
	<u>4234</u>	<u>2590</u>	<u>2346</u>
Duplicate Submitting	<u>377</u>	<u>325</u>	<u>231</u>
Total Names Submitted	3857	2265	2115
	<u><u> </u></u>	<u><u> </u></u>	<u><u> </u></u>

Families Helped and by Whom:

Salvation Army	996	659	480
Bissell Centre	760	421	482
Canadian Legion	318	152	214
Catholic Charities	988	530	550
Other Agencies	45	38	15
School and Schools Groups	34	52	69
Church Groups	74	29	45
Service Clubs	142	221	194
Guides, Brownies etc.	14	13	18
Business Groups	11	11	11
Miscellaneous	-	4	15
Individuals	53	25	23
Christmas Bureau	407	101	90
Toys only	25	14	-
	<u>3867</u>	<u>2270</u>	<u>2207</u>
Families receiving from more than one	<u>5</u>	<u>5</u>	<u>2</u>
	3862	2265	2205
	<u><u> </u></u>	<u><u> </u></u>	<u><u> </u></u>

DUPLICATIONS:

Duplications registered	377	325	231
Number avoided	372	320	229
Number of cases of duplicate giving	5	5	2

EDMONTON SOCIAL PLANNING COUNCIL
Auditors Report
Financial Statements - December 31st, 1971.

PEAT, MARWICK, MITCHELL & CO.
CHARTERED ACCOUNTANTS
1001-2 Empire Building
10080 Jasper Avenue
Edmonton 15, Alberta.

AUDITOR'S REPORT TO THE MEMBERS

We have examined the balance sheet of the Edmonton Social Planning Council as of December 31, 1970, and the statements of income and expenditure, deficit and Christmas Bureau trust fund for the year then ended. Our examination included a general review of the accounting procedures and such tests of accounting records and other supporting evidence as we considered necessary in the circumstances.

In our opinion, these financial statements present fairly the financial position of the organization at December 31, 1970 and the results of its operations for the year then ended.

(SIGNED) Peat, Marwick, Mitchell & Co.
Chartered Accountants.

Edmonton, Alberta.
March 10, 1971.

EDMONTON SOCIAL PLANNING COUNCIL

Balance Sheet
December 31, 1970.

(with comparative figures for 1969)

Assets

	<u>1970</u>	<u>1969</u>
Current assets:		
Cash	\$ 1,107	5,989
Accounts receivable	903	15
Prepaid expenses	<u>135</u>	<u>103</u>
Total current assets	<u>2,145</u>	<u>6,107</u>
Christmas Bureau trust fund:		
Cash	4,814	1,056
Fixed assets, at nominal value:		
Furniture and fixtures	<u>1</u>	<u>1</u>
	\$ <u>6,960</u>	<u>7,164</u>

Liabilities and Deficit

Current liabilities:		
Accounts payable	\$ 1,906	702
Due to Receiver General of Canada	1,366	6
Unexpended grants	<u>149</u>	<u>940</u>
Total current liabilities	<u>3,421</u>	<u>1,648</u>
Trust funds - Christmas Bureau	4,814	1,056
Deferred income - grant received in advance	-	5,407
Deficit	<u>(1,275)</u>	<u>(947)</u>
	\$ <u>6,960</u>	<u>7,164</u>

EDMONTON SOCIAL PLANNING COUNCIL
Statement of Income and Expenditure
Year ended December 31, 1970
(with comparative figures for 1969)

	1970			1969				
	Council	Welfare Information Service	Teen Centre	Total	Council	Welfare Information Service	Teen Centre	Total
Income:								
Funds received from:								
United Community Fund of Greater Edmonton	\$ 50,614	3,497	-	54,111	57,600	3,157	-	60,757
The City of Edmonton	12,000	16,500	12,000	40,500	12,000	9,800	-	21,800
Directory sales	-	348	-	348	-	1,042	-	1,042
Sundry	342	463	-	805	204	-	-	204
Total Income	62,956	20,808	12,000	95,764	69,804	13,999	-	83,803
Expenditures:								
Salaries	44,091	13,363	9,062	66,516	51,143	10,206	2,500	63,849
Pension contribution	995	291	-	1,286	1,303	250	-	1,553
Group Insurance	340	124	29	493	353	75	28	456
Group medical insurance	99	17	56	172	189	-	20	209
Canada Pension Plan	557	192	131	880	553	151	41	745
Rent	6,240	924	-	7,164	5,387	648	-	6,035
Stationery, office supplies, printing and mimeographing	2,791	513	380	3,684	1,708	276	3	1,987
Maintenance of office equipment	485	126	1,947	2,558	265	84	-	349
Purchase of furniture and fixtures	1,171	223	-	1,394	498	497	-	995
Books, publications and directory	305	225	-	530	171	985	-	1,156
Postage	759	98	2	859	767	100	-	867
Telephone and telegraph	1,577	733	243	2,553	1,311	599	2	1,912
Telephone answering service	-	879	-	879	-	2,415	-	2,415
Utilities	-	-	238	238	204	36	-	240
Audit fee	550	300	-	850	275	375	-	650
Accounting fee	425	-	-	425	780	-	-	780
Membership fee	222	-	-	222	222	-	-	222
Meeting and conference expenses	2,046	35	2	2,083	1,867	35	7	1,909
Staff recruitment	549	-	-	549	-	-	-	-
Transportation and car allowance	1,067	213	397	1,677	1,063	75	148	1,286
Insurance	78	10	-	88	75	10	-	85
Special Projects	3,533	-	-	3,533	-	-	-	-
Sundry	183	29	93	305	79	9	129	217
Total Expenditures	68,063	18,295	12,580	98,938	68,213	16,826	2,878	87,917
Net Income (loss)	\$ (5,107)	2,513	(580)	(3,174)	1,591	(2,827)	(2,878)	(4,111)

EDMONTON SOCIAL PLANNING COUNCIL

Statement of Deficit
 Year ended December 31, 1970
 (with comparative figures for 1969)

	<u>1970</u>	<u>1969</u>
Surplus (deficit) at beginning of year	\$ (947)	3,167
Add refund of 1969 Teen Centre expenses by the City of Edmonton	<u>2,868</u> 1,921	<u>-</u> 3,167
Deduct additional 1969 expenses paid in 1970	<u>(22)</u> 1,899	<u>-</u> 3,167
Net loss for the year	<u>(3,174)</u>	<u>(4,114)</u>
Deficit at end of year	<u>\$ 1,275</u>	<u>947</u>

EDMONTON SOCIAL PLANNING COUNCIL

Statement of Christmas Bureau Trust Fund
 Year ended December 31, 1970
 (with comparative figures for 1969)

	<u>1970</u>	<u>1969</u>
Receipts:		
Transfer of prior year's surplus	\$ 1,056	79
Contributions received during the year	<u>12,130</u> 13,186	<u>2,964</u> 3,043
Disbursements:		
Distribution of prior year's surplus to other charitable organizations	1,063	-
Purchase of food hampers and vouchers	<u>7,309</u> <u>8,372</u>	<u>1,987</u> <u>1,987</u>
Balance at end of year	<u>\$ 4,814</u>	<u>1,056</u>