



Edmonton Zone

Indigenous Support Program Resources & Services

COVID 19 Response Listing

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ACKNOWLEDGEMENTS:

AHS Indigenous Health Program Edmonton Zone

A special Thank you to our consultants:

**Dr Cassandra Felske-Durksen AHS Indigenous Wellness Clinic Edmonton
Mike Sutherland/Senior Advisor AHS Indigenous Health Program Edmonton Zone**

Information collected and compiled by:

Violet D. Shepard/Health Coordinator AHS Indigenous Health Program EZ

**Information gathered from 211 Support Network and Inform Alberta websites
Treaty 6 and 8 websites as well as various Edmonton Zone Indigenous agencies
and Edmonton Zone Support agencies,. Thank you so much for your
contributions**

Please note this is a living document and subject to change



211 Alberta

211 Resources for COVID 19 in Alberta Supports website:

During the COVID-19 response, 211 Alberta has provided a weekly report, including statistics and information about COVID-19 related contacts 211 received via phone, text, chat and email.

Now that the 211 Alberta Covid-19 Data Dashboard is available, we have changed the format of the Covid-19 report. Any information no longer found in [the report can be accessed here](#).

https://docs.google.com/spreadsheets/d/1qeHqlGS3T4veKuo3QDARwiOdj_4u8JPHu4dkU93WZoY/edit#gid=1964794551

Feel free to reach out to info@ab.211.ca you have any questions or comments.

211 Alberta now has a data dashboard available at www.ab.211.ca!

You can now explore the 211 data related to Covid-19 more deeply.

The dashboard includes data from contacts to 211 via:

- phone
- text
- chat
- email

The dashboard allows you to narrow the data as you click on various parameters such as month, location, age, gender or contact method.

It includes four pages, which provide different views on the data including demographics, needs and unmet needs.

211 Indigenous Resources Website

<https://www.ab.211.ca/211-topics/indigenous-peoples/>



Aboriginal Counseling Services Association of Alberta

Also known as: Aboriginal Consulting Services Association of Alberta

This organization is: Registered Not-For-Profit

COVID-19 UPDATE : As of March 20, 2020, the office will be closed but we will still be assisting people via phone support. We have counsellors available for phone support should you need to talk to someone. We will be re- routing our office phone to our cell phone so if you call the cell someone will answer and your message will be passed on to a counsellor who will call you back. The cell number is 780 – 242 – 4357

To provide safe new pathways to healing and wellness that will strengthen Aboriginal families and communities.

Address Suite 204 - 10010 105 Street NW

Edmonton, Alberta T5J 1C4

Telephone: 780-448-0378

Fax: 780-448-0379

E-Mail: info@aboriginalcounseling.com

Website: <http://www.aboriginalcounseling.com>

Executive Officer: Sue Languedoc, Executive Director

6 Service(s) Provided

13 Week Neurodevelopmental Program

Circle of Safety - Family Violence Teaching Circles for Men

Circle of Safety - Family Violence Teaching Circles for Women

Circle of Safety - Teaching Circles for Children Who Witness Abuse

Early Intervention Counseling Program

Healing Anger for Women



Aboriginal Head Start

COVID-19 UPDATE: June 1st, 2020- Aboriginal Head Start sites remain closed to the public for the remainder of the school year. Virtual online teaching is still occurring for all sites, and staff can be reached by their site online platforms or directly by contacting the staff via program contact information.

The main office remains open Tuesdays, Wednesdays and Fridays from 8:15am until 4:15pm and will do so until June 25th, 2020.

Intakes/Enrollments for the new school year are under way and will occur until sites are full. Summer break begins for the Head Start program June 28th through to August 14th, 2020 Inclusively.

Further program information along with program start dates for the new school year will be updated as the COVID-19 information becomes available.

For More Information Contact:

Melissa Nollski,

Program Executive Director

Aboriginal Head Start-Edmonton Sites &

National Aboriginal Head Start Chair (NAHSC)

Phone #: 780-640-9799 Ext#100

Fax #: 780-452-3072

Email: mnollski@amiskwaciy.ca



Alberta Health Services Indigenous Peoples & Communities
novel coronavirus (COVID-19) information

<https://www.albertahealthservices.ca/topics/Page17101.aspx>

AHS Help in Tough Times Website

<https://www.albertahealthservices.ca/amh/Page16759.aspx>



Alberta Health Services Photo ID Program

AHS ID Program will be partially suspending client services until further notice. As of this writing our team will not be meeting and assisting new client's within scheduled hours. We will continue to be available during scheduled hours to assist current clients who are coming to the repository to sign out mail and documents. We will also remain available to those of you who are dropping by to pick up client documents.

<https://www.albertahealthservices.ca/about/Page13445.aspx>

Contact Us

For more information, please contact:

Celina Dolan, Manager Housing Initiatives and the AHS ID Program,
Celina.Dolan@ahs.ca



ALBERTA COUNCIL OF WOMENS SHELTERS

COVID 19 UPDATE

Service-Provider Resources

The safety of women, children, and seniors facing abuse, as well as the safety of shelter workers, are our top priorities. We are regularly communicating with the Government of Alberta and are working with our members to support their preparations to align with the latest recommendations from Alberta Health Services. Shelters are working diligently to meet the challenge of meeting the safety needs of the women, children, and seniors who rely on the continued operations of these services, and they are doing this against the backdrop of working to keep their shelters and staff healthy.

We know that in times of natural disasters, there can be an increase in demand for shelter services as increased anxiety and external stressors accelerate and exacerbate domestic violence situations. Evidence from previous environmental disasters and pandemics suggest that domestic violence will increase during and following this health emergency. We are working with shelters to prepare to meet this need.

We encourage anyone facing immediate danger to call 911. If you suspect that someone's life may be in danger, please call 911.

*To speak to someone at a shelter near you, call our toll-free 24/7 line,
1-866-331-3933.*

As much as many of us are isolating for public health directives, there are as many reasons to pay attention to the wellbeing of those in your community and offer to help.

Website address; <https://acws.ca/shelters>

This organization is: Registered Not-For-Profit

To provide support to our members and work together to end domestic violence and abuse.

Address Confidential Address

Telephone: 780-456-7000 (Office)

Toll Free: 1-866-331-3933 (Shelters)

Fax: 780-456-7001

E-Mail: voice@acws.ca

Website: <http://www.acws.ca>

Executive Officer: Jan Reimer, Executive Director



Alberta/NWT/First Nations Health Portal website

<https://www.onehealth.ca/ab/ABCovid-19>



Affordable Housing for Low Income Families

Provided by: Habitat for Humanity Edmonton Society

COVID-19 UPDATE: May 16, 2020 Important information regarding Habitat Edmonton's response to COVID-19. Habitat for Humanity Edmonton is standing strong with our community during the COVID-19 crisis. We care deeply about the safety of our volunteers, donors, partners, staff, partner families and our ReStore customers, and have reached the following decisions that are effective as of March 19, 2020:

- All Habitat build sites, ReStores, and offices will be closed to volunteers until further notice.
- All workshops and events are cancelled until further notice.
- All four Edmonton ReStores and our Grande Prairie ReStore have modified business practices until MAY 19, 2020.
- On May 19, the stores will be open with new temporary hours: 9:30 am – 4:30 pm, Tue-Sat (closed Sundays and Mondays).

All staff who remain on site will exercise diligence in the following ways:

- Social distancing: keeping 2 meter distance from others.
- Frequent hand-washing and/or use of an alcohol-based hand rub.
- Avoiding touching eyes, nose or mouth (especially with unwashed hands).
- Covering mouth and nose when coughing or sneezing.
- Immediately disposing of any used tissues and immediately washing hands afterwards.
- Cleaning and disinfecting frequently touched objects and surfaces (such as doorknobs and electronic devices).
- Staying home if sick at all (COVID-19 symptoms or other).
- Avoiding public transportation or ride shares.
- Staying home if they have been in contact with people who have traveled internationally within 14 days of their return.

Provides home ownership for families with low income

Address: 8210 Yellowhead Trail , Edmonton, Alberta T5B 1G5
Telephone: 780-479-3566



Amiskwaciy Cultural Society

This organization is: Registered Not-For-Profit

To support Aboriginal children and families through services focused on early intervention strategies and providing students with necessary academic and cultural supports in order to enter post-secondary institutions as regular students, and to help children develop an understanding of Aboriginal values.

COVID-19 UPDATE: May 19, 2020 as we are providing virtual teachings and learning online to all registered families in the program. Staff gather weekly to prepare teaching kits that go home each week to coincide with our online program, as well as plan-prepare and produce videos for the children and family to follow.

Typically our office (located at 13245-146th Street) and our site (This is our St. Francis Site: 6770-129th Avenue) hours are Tues, Wed and Fridays each week from 815am – 415pm. Both our Belmead and Abbott sites are not open at this time. We are not meeting with families, children or the public during this time...

Our current mode of connection and the best way to reach us is via email and telephone as not all times is someone available during the office hours if they need to be out gathering items for our learning kits, etc.

Address 13245 146 Street Edmonton, Alberta T5L 4S8

Telephone: 780-640-9799

Fax: 780-452-3072

E-Mail: mnollski@amiskwaciy.ca

Website: <http://www.aboriginalheadstart.com>

Executive Officer: Melissa Nollski, Executive Director



Bent Arrow Traditional Healing Society

This organization is: Registered Not-For-Profit

To build on the strengths of Aboriginal children, youth, and their families to enable them to develop spiritually, emotionally, physically, and mentally so they can walk proudly in both the Aboriginal and non - Aboriginal communities.

COVID-19 UPDATE: May 21, 2020The office is still currently closed and haven't finalized the opening details yet. Providing services by telephone.

Address Parkdale School
11648 85 Street NW
Edmonton, Alberta T5B 3E5

Telephone: 780-481-3451

Fax: 780-481-3509

E-Mail: reception@bentarrow.ca

Website: <http://bentarrow.ca>

Executive Officer: Cheryl Whiskeyjack, Executive Director

Below are the active programs:

Coyote Kids

Coyote Pride

Eagles Nest Youth Housing First

Iskwew House

Journey to Success Adult Employment Program

Kahkiyaw

Kikosewin FRN HUB

Kokomish House

New In Town Aboriginal Welcome Service

Nikihk Housing First

Nitotemak Foster Care Program

Orenda House

Pehonan Elders Program

Sacred Circle Family Intervention Program

Transitions to Success Woman Adult Employment Program

ECS & White Cloud Aboriginal Head Start Program

Practise as Ceremony Cultural Support Services Program

Working Warriors



Ben Calf Robe Society

This organization is: Registered Not-For-Profit

To protect and enhance the sacredness of Indigenous children by providing them and their families with holistic education, supportive social services, and programs that are culturally relevant.

COVID 19 virus. As you may be aware the virus had been deemed a Pandemic and there we need to ensure that all staff and clients are versed in universal precautions

Effective Immediately all drop in programs will be cancelled until further notice. All visitors will have to have an appointment with a staff. NO Walk Ins.

ALL drop in programs will be cancelled until further notice. All visitors will have to have an appointment with a staff member, NO walk ins. Telephone to reach Ben Calf Robe Society Office: 780 918 0435

Address 12046 77 Street
Edmonton, Alberta T5B 2G7

Telephone: 780-918 0435 **Fax:** 1-844-273-4208 (Toll Free)

E-Mail: reception@bcrsociety.ab.ca

Website: Wopr<http://www.bcrsociety.ab.ca>

Executive Officer: Claudette DeWitt, Executive Director

14 Service(s) Provided

Conversational Cree
Family Resource Work Program
Foster Care
Cooking with Kokum
Group Homes
Indigenous Awareness Training
Ketotayminawok - All My Relations
Kihci Awasisak Program - Very Special Children
Otenaw Iyniuk Literacy Program
Auntie's Storytelling
Papoose and Parent
Parent Support - Craft Group
Semi - Independent Living Program
Traditional Parenting
Volunteer Opportunities



Bissell Centre

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

COVID-19 UPDATE: All volunteer activities and group programming have been suspended, along with the closing of the licensed daycare centre. They will continue to provide access to critical supports for people in need in a safe and supportive manner.

<https://bissellcentre.org/blog/2020/03/12/protecting-the-safety-of-our-community-amidst-covid-19/>

Working with others, we empower people to move from poverty to prosperity.

Address 10527 96 Street NW
Edmonton, Alberta T5H 2H6

Telephone: 780-423-2285

Fax: 780-429-7908

Website: <http://bissellcentre.org>

Executive Officer: Gary St. Amand, Chief Executive Officer

23 Service(s) Provided

Community Bridge
Community Closet
Community Space
Early Childhood Development Program
Employment Services - Casual Labor
Employment Services - Work Equipment
Family Support Services
Financial Literacy Workshops
Homeless to Homes
Mental Health Supports
Moonlight Bay Centre
Service Navigator
Outreach Housing Team
Fetal Alcohol Spectrum of Services - Adult Advocate
Fetal Alcohol Spectrum of Services - Community Educators
Fetal Alcohol Spectrum of Services - Parent-Child Advocate
Sorting Depot for Donations
Special Events
Starting Point
Thrift Shop
Victim Support for People with Disabilities
Women's Lunch



Boyle McCauley Health Centre

Also known as: BMHC(Acronym)

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

To respond to the needs of Edmonton's inner city residents to improve their health and wellness.

COVID-19 UPDATE:

Main Clinic

Our current hours of operation at the main health centre are 8am - 4:30pm, Monday to Friday. We are not open evenings or weekends at this time.

To ensure the health and safety of clinic visitors and our staff, we are taking the following measures:

- Screening all visitors at the entrance for COVID-like symptoms
- Limiting occupants in our waiting room to a maximum of 7 people
- Physician visits are being completed by phone whenever possible
- Using more stringent cleaning and sanitation practices in between appointments and throughout the day
Please do NOT visit the clinic if you are experiencing COVID-19 symptoms such as a cough, fever, shortness of breath, runny nose or a sore throat. Call Health Link at 811. [Click here](#) for more information.
If you do need to visit our clinic for other reasons, we ask that you follow the information on posted signs and take the following precautions:
- Use available hand sanitizer
- Ensure you keep at least 2 metres (6 feet) between you and other visitors or staff

Service Clinics and Outreach Program Closures

On the advice of provincial government public health officials, many of our service clinics and outreach programs are closed indefinitely while others have reduced hours of operation or limited intake. Please visit the [Services and Programs](#) section of our website and click on the program or service for an update on its operation.

[Supervised Consumption Site](#) is reopen

Monday to Friday, 8am – 4:30 pm

We are not open evenings or weekends at this time.

Expo Centre – COVID-19 Isolation Shelter

BMHC is leading the primary healthcare response for vulnerable populations affected by COVID-19 along with our partners from Alberta Health Services, the City of Edmonton, Homeward Trust, Boyle Street Community Services, the Bissell Centre and others.

We are operating at the Edmonton Expo Centre which has been set up as a temporary, 24/7 medical isolation facility for vulnerable community members who have been exposed to COVID-19, or have symptoms, to allow them to recover and protect others by self isolating. BMHC physicians, nurses, social workers and other healthcare team members are on site providing care for individuals experiencing homelessness.

BMHC was asked by Alberta Health Services to lead operations at the Expo Centre because of our experience in caring for vulnerable populations and clinical excellence in the treatment of addictions, mental health and complex primary healthcare.

Our mobile health clinic has also been redeployed to the Expo Centre and is BMHC's nursing team is providing front-line leadership through the mobile clinic.

<http://www.bmhc.net/>

Address 10628 96 Street NW
Edmonton, Alberta T5H 2J2

Telephone: 780-422-7333

Fax: 780-425-8515

E-Mail: tplante@bmhc.net

Website: <http://www.bmhc.net>

Executive Officer: Cecilia Blasetti, Executive Director



10 Service(s) Provided

Community Nursing Station
Footcare Clinic
Kindred House
Student Placement
Women's Health Clinic

Dental Clinic
Highly Active Anti - Retroviral Therapy House
Medical Clinic
Volunteer Opportunities
Women's Health Promotion Program



Boyle Street Community Services

Also known as: Boyle Street Co-op(Previous)

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

COVID-19 UPDATE:

Our response to COVID-19

At Boyle Street Community Services, the health and safety of our clients, staff and the children and families that we serve are at the forefront of our decision making throughout the COVID-19 pandemic. Any decisions made at this time are being guided by the advice of local health authorities, Alberta Health Services, and the Chief Medical Officer of Health for Alberta. We are changing our service delivery model temporarily to reflect the advice of these health professionals and authorities and will be doing so with the health and safety of our clients and staff in mind.

At this point in time, we will not be accepting any requests for Volunteers, Meal Sponsorships, Tours, or In-Kind Donations at any of our locations; however, if you would like to support our organization, we encourage you to donate online at boylestreet.org/donate.

Our clients are vulnerable, and many have chronic illness that put them at serious risk should they be exposed to COVID-19. Hence, we are taking every precaution, including limiting the number of clients we have in the Community Centre at one time. One of the biggest challenges our clients will face is that they cannot self-isolate if they are experiencing homelessness. Therefore, if a community member is experiencing symptoms, we will be working closely with public health officials to determine next steps for that individual.

We are an essential service to people who use our programs, especially marginalized populations. We will continue to provide services in a modified capacity to our clients for as long as it is safe to do so.

To protect yourselves and others, please wash your hands for 20 seconds multiple times a day. Cough and sneeze into your elbow and avoid shaking hands. People with fever and/or a cough or shortness of breath are at highest risk of having COVID-19 if they meet any of the following criteria:

In the 14 days before illness onset, they: Travelled anywhere outside of Canada; OR

Had close contact* with a confirmed or probable case of COVID-19; OR Had close contact* with a person with acute respiratory illness who has travelled anywhere outside of Canada within the last 14 days before their illness; OR Had laboratory exposure to biological material (e.g. primary clinical specimens, virus culture isolates) known to contain COVID-19 virus.

A close contact is defined as a person who: Provided care for the individual, including healthcare workers, family members or other caregivers, or who had other similar close physical contact with the person without



consistent and appropriate use of personal protective equipment OR Lived with or otherwise had close prolonged contact (within 2 metres) with the person while the person was infectious OR Had direct contact with infectious bodily fluids of the person (e.g. was coughed or sneezed on) while not wearing recommended personal protective equipment. Stay up to date with the latest developments by visiting the [Alberta Health Services website](http://www.albertahealthservices.ca).

Thank you for your continued support of our organization and the people who we serve. We will continue to update the public as information changes.

Only 30 individuals allowed in the building at any time. They will turn people away if they are at the 30 person capacity. Everyone coming in must be screened by nurses on staff. All non-essential services are closed until further notice.

<https://www.boylestreet.org/post/our-response-to-covid-19>

To build and provide community support for people with multiple barriers to community inclusion.

Address 10116 105 Avenue NW
Edmonton, Alberta T5H 0K2

Telephone: 780-424-4106

Fax: 780-425-2205

E-Mail: info@boylestreet.org

Website: <http://www.boylestreet.org>

Executive Officer: Jordan Reiniger, Executive Director

14 Service(s) Provided

Drop - In Centre

Family Outreach Program

Free Meals

Home Visitation Program

Housing First

Identification Services

Inner City Pet Food Bank

Inner City Recreation and Wellness Program

Mental Health Support

Street Outreach

Urban Counselling Network, The

Volunteer Opportunities

Water Wings Employment Readiness Program

Youth Services



Canadian Native Friendship Centre

To improve the quality of life of Aboriginal people in an urban environment by supporting self-determined activities, encouraging equal access to and participation in Canadian society while respecting Aboriginal cultural distinctiveness.

COVID-19 UPDATE : June 2, 2020

Main office is closed to reduce risk of spreading COVID- 19

- Staff are now in the office Monday-Thursday 8:30 a.m.-4:30 p.m. and Friday's from 8:30 a.m.-4:00 p.m. We are closed for lunch from 12:00 p.m.-1:00 p.m. The centre is still closed to the public due to the COVID-19, but we are working on ways to open the centre safely. Staff can be contacted by telephone at 780-761-1900 or email reception@cnfc.ca
- Closed pow-wow, jigging, Cree language, traditional arts, & Wellbriety programs
- Pathways to Education still ongoing and can be reached at 780 761 1900

Offering Online Cree Classes Mondays & Wednesdays (6:00 p.m.-8:00 p.m.) until June 24, 2020.
To register: <http://epl.bibliocommons.com/events/5eb1a5a1b9b2f82400f3fdb4>

Address 11728 95 Street NW
Edmonton, Alberta T5G 1L9

Telephone: 780-761-1900

Fax: 780-760-1900

E-Mail: reception@cnfc.ca

Website: <http://www.cnfc.ca>

Executive Officer: Ron Walker, Executive Director

5 Service(s) Provided

Community Dancing and Drumming

Community Drop - In Centre

Cultural Community Events and Family Activities

Program and Classes

Volunteer Opportunities



City of Edmonton Community Social Worker Newsletter:\

https://app.cyberimpact.com/newsletter-view-online?ct=qXyFPNwbj8OMVH1bcdqMTMF3-eue64gKepPriLiAwdsh51MjM2Q3wZOMsu9dLXQ6uLAXwF3afCRwC_GmoPfCCA~~



Creating Hope Society

Also known as: Creating Hope Society of Alberta (Previous)

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

To build on strengths, and to create hope for the future for Aboriginal people impacted by the Child Welfare system through healing processes, support, and reconciliation.

COVID-19 UPDATE : Bussiness as usual. No homevisitation or office visits. Telephone and texting visits only. Currently communications are also conducted via social media,like facebook, twitter.

Address 9538 107 Avenue NW

Edmonton, Alberta T5H 0T7

Telephone: 780-477-7961

Fax: 780-477-7918

E-Mail: info@creatinghopesociety.ca

Website: <http://www.creatinghopesociety.ca>

Executive Officer: Bernadette lahtail, Executive Director

4 Service(s) Provided

Aboriginal Mothers Advocacy Project

Community Presentations

Learning Our Aboriginal History

Volunteer Opportunities



Edmonton Aboriginal Seniors Centre

Also known as: EASC(Acronym), Metis Women's Council of Edmonton(Previous), Native Senior's Centre(Previous), Edmonton Indigenous Seniors Centre(Other)

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

To be a gathering place for Edmonton Aboriginal Elders and seniors that welcomes everyone.

COVID-19 UPDATE: All events cancelled until further notice

Address Cottage E - 10107 134 Avenue NW
Edmonton, Alberta T5E 1J2

Telephone: 587-525-8969

Fax: 780-475-7957

E-Mail: manager@easc.ca

Website: <http://www.easc.ca>

Executive Officer: Adam North Peigan, Administrator

7 Service(s) Provided

- Advocacy
- Foot Care Program
- Housing Registry
- Seniors Outreach
- Seniors' Drop - In Centre
- Transportation for seniors
- Volunteer Opportunities



Edmonton Expo Centre – Day Drop in Service

Available 7:30 a.m. - 8:00 p.m., 7 days a week

Please use the North Entrance

Homeward Trust and the City of Edmonton are working with the Bissell Centre, Boyle Street Community Services, George Spady Society and the Mustard Seed to operate the Edmonton EXPO Centre Day Drop-In from 8:00 a.m. - 8:00 p.m. for those who are not exhibiting COVID-19 symptoms.

The Day Drop-in service space is designed to adhere to the commonly accepted two-meter social distancing guidelines set out by Alberta Health Services, and can be expanded if demand requires it.

The Drop-In day service is for individuals not experiencing the following symptoms: cough, fever, fatigue or difficulty breathing. Any individuals exhibiting these symptoms will be referred to the EXPO Centre's isolation shelter provided by Boyle McCauley Health Centre and Alberta Health Services.

This space is being made available while regular daytime drop-in programs have paused and/or reduced capacity to accommodate social distancing, and while other public spaces such as libraries and recreation centres have closed.

Day services onsite:

- meals and coffee
- day sleeping/quiet area
- access to showers and laundry
- day storage for personal items
- clothing and hygiene supplies
- pet friendly space including pet supplies

This space will also provide in-reach support services such as:

- housing support (various Housing First teams 8:30 a.m. - 4:30 p.m.)



- financial benefits and tax support (Bissell Centre and Salvation Army 9:00 a.m. - 3:00 p.m.)
- medical station (9:00 a.m. - 3:00 p.m. Homecare, Indigenous Wellness Team, Mobile Integrated Healthcare Community Paramedics, Mint Pharmacy, Primary Care Network)
- Indigenous cultural support (Boyle Street Community Services 9:00 a.m. - 4:00 p.m.)
- recreation program (Boyle Street Community Services 9:00 a.m. - 4:00 p.m.)
- chaplaincy support (Inner City Pastoral 10:00 a.m. - 12:00 p.m.)
- mental health support (Boyle Street Community Services 9:00 a.m. - 4:00 p.m., Alberta Health Services ICCT Tuesdays 9:00 a.m - 3:00 p.m. and Thursdays 9:00 a.m. - 11:00 p.m.)



Edmonton Expo Centre - Isolation Shelter

June 2, 2020 updated

The City of Edmonton, Government of Alberta, Alberta Health Services, Boyle McCauley Health Centre, and Homeward Trust are collaborating on a unified response to the COVID-19 pandemic for the vulnerable population in the city of Edmonton. Vulnerable populations, in this setting, encompass persons experiencing homelessness or utilizing homeless shelters.

The Edmonton Expo Centre Isolation Shelter is open 24/7 to persons who meet the following criteria: 1. Experiencing COVID-19 like symptoms or have been possibly COVID-19 exposed or confirmed COVID-19 positive. These symptoms include • Coughing (new, and significant) • Fever (above 38C degrees) • Shortness of breath 2. Need to complete a period of self-isolation but are unable to do so because they do not have a home and would otherwise be sleeping in a shelter.

Clients without any symptoms will be redirected to the Edmonton Expo Day Shelter space in Hall A between the hours of 0800-2000.

Individuals who are displaying symptoms but that have stable housing will not be admitted to the Edmonton Expo Isolation Centre. Currently, Isolation can only support individuals who do not have a home where they can stay safely. Referring agencies will also need to consider transportation for clients to the Expo site.

We are unable to at this time support the following: • People who have COVID-like symptoms severe enough to require oxygen • Bariatric patients (cots have a maximum weight allowance of 400lbs) • Requiring assistance with activities of daily living (such as toileting, or bathing) • Mobility problems (must be able to transfer on and off low cots and manage stairs into portable showers and portable toilets) • The Edmonton Expo site is not able to accommodate children or pets

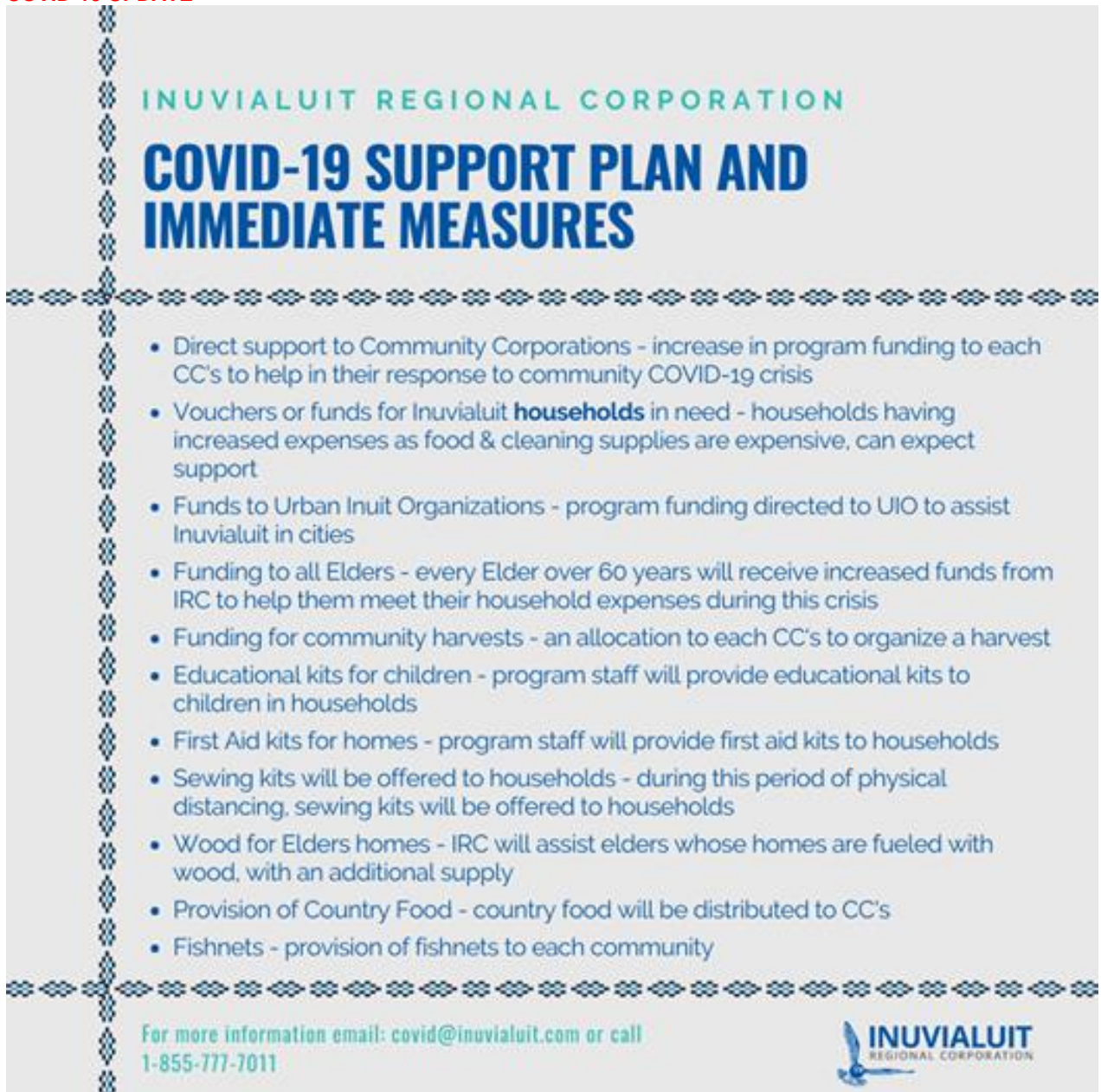
If you have an appropriate person for the Expo Isolation Centre, please call the Boyle McCauley nurse on call at 587-930-8713 to arrange for intake. Clients should be directed to Entrance 1 at the Edmonton Expo Centre for intake into the facility with the exception of confirmed COVID-19 positive. The nurse will provide intake directions for COVID positive patients prior to transport.

Primary health care services are being provided on site by the Boyle McCauley Health Centre, including treatment of substance use disorders, and continuation of all required daily medication



Edmonton Inuit Cultural Society

COVID-19 UPDATE




INUVALUIT REGIONAL CORPORATION

COVID-19 SUPPORT PLAN AND IMMEDIATE MEASURES

- Direct support to Community Corporations - increase in program funding to each CC's to help in their response to community COVID-19 crisis
- Vouchers or funds for Inuvialuit **households** in need - households having increased expenses as food & cleaning supplies are expensive, can expect support
- Funds to Urban Inuit Organizations - program funding directed to UIO to assist Inuvialuit in cities
- Funding to all Elders - every Elder over 60 years will receive increased funds from IRC to help them meet their household expenses during this crisis
- Funding for community harvests - an allocation to each CC's to organize a harvest
- Educational kits for children - program staff will provide educational kits to children in households
- First Aid kits for homes - program staff will provide first aid kits to households
- Sewing kits will be offered to households - during this period of physical distancing, sewing kits will be offered to households
- Wood for Elders homes - IRC will assist elders whose homes are fueled with wood, with an additional supply
- Provision of Country Food - country food will be distributed to CC's
- Fishnets - provision of fishnets to each community

For more information email: covid@inuvialuit.com or call 1-855-777-7011



Address 3- 11205 – 101 Street NW
Edmonton, Alberta T5G 2A4 0G7

Telephone: 780 756 1834

Website: <https://www.facebook.com/groups/inuitedmontonmiut/>

<https://www.qia.ca/government-of-canada-accessing-financial-benefits-and-support-during-the-covid-19-outbreak/>



Edmonton Native Healing Centre

This organization is: Registered Not-For-Profit

COVID-19 UPDATE: June 5, 2020 **All programs are closed except for sandwiches on Mondays.**

Addition June 3, 2020 Counselling is now available (by appointment: in-person or over the phone)

Food bank intake Monday and Wednesday (9:00-2:00)

To shape and form a community of urban Aboriginal people that allows individuals to grow stronger and healthier through a holistic world and life view; to honour the Aboriginal culture through spiritual development that is centred in the Christian tradition and Native spirituality.

Address 11813 123 Street
Edmonton, Alberta T5L 0G7

Telephone: 780-482-5522

Fax: 780-482-5560

E-Mail: info@e-nhc.org

Website: <http://www.e-nhc.org>

Executive Officer: Harold Roscher, Director

5 Service(s) Provided

Collective Kitchen

Drop - In Centre

Free Meals

Iskwew Health

Miyowayawin Health Clinic



Edmonton John Howard Society

Also known as: Edmonton JHS(Acronym) This organization is: Registered Not-For-Profit

COVID-19 UPDATE: June 5, 2020

Edmonton John Howard Society (EJHS) is concerned for the health and safety of our staff and our clients. We know our clients are among those most vulnerable to health concerns like COVID-19, as some may have compromised immune systems and pre-existing health conditions, along with precarious living situations and urgent basic needs. We are proactively assisting our staff to support our clients, educate and provide the safest environment we can at this time. Our first priority is protecting our staff and clients while we maintain our critical services within the community. While currently we are not aware of any confirmed cases amongst our staff, volunteers, or people who access our services, we are doing contingency planning for many possible scenarios.

- We are sharing information with staff, volunteers and people accessing our services on how to prevent and recognize COVID-19.
- We are taking extra sanitation measures to clean all surfaces thoroughly and more frequently within our office/facilities and we have taken preventative measures with respect to non-essential guests at our office/facilities.
- We are regularly updating and implementing measures with our Senior Leadership so that they are empowered and can empower our staff with any updates to our response to COVID-19.
- We are in regular contact with partner agencies, funders and stakeholders to establish a proactive and collective COVID-19 strategy; keeping communication open will make us all stronger.
- We will continue to carefully monitor and follow the guidance set out by the Public Health Authorities both provincially and federally to facilitate the prevention, early detection and containment of the virus.

In the coming weeks, we stand together and encourage open communication within our organization and our community. Information as of March 19, 2020.

May 21, 2020 update Our Adult and Youth Support Services are open to assist clients. The door will be locked and clients will be assessed prior to entering the building. One client at a time in the office. Phone and computer are available pending assessment, staff availability and number of clients seeking assistance.

To prevent crime and help people affected by crime through programs and services.



Address Suite 401 - 10010 105 Street
Edmonton, Alberta T5J 1C4

Telephone: 780-428-7590

Fax: 780-425-1549

E-Mail: info@johnnhoward.org

Website: <http://www.johnnhoward.org>

Mailing Address Suite 401 - 10010 105 Street
Edmonton, Alberta T5J 1C4

Executive Officer: Robin Murray, Executive Director

6 Service(s) Provided

Adult Support Services

Family Violence Prevention Centre

Family Violence Prevention Centre - Domestic Violence Complainant Program

Housing - Life Opportunities for Transition

Housing - NOVA

REE START



Elizabeth Fry Society of Edmonton

Also known as: efry(Acronym)

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

COVID-19 UPDATE: June 4, 2020 Main office programs on hold, not permitting anyone into the office space, and phone lines are open during business hours.

To foster the dignity and worth of all women and girls who are, or may be at - risk of becoming, criminalized.

Address Suite 900 - 10242 105 Street NW

Edmonton, Alberta T5J 3L5

Telephone: 780-421-1175

Toll Free: 1-866-421-1175

Fax: 780-425-8989

E-Mail: community@efryedmonton.ab.ca

Website: <http://www.efryedmonton.ab.ca>

Executive Officer: Toni Sinclair, Executive Director

15 Service(s) Provided

Clothing

Courtworks - Adult, Youth, and Family Courts

Courtworks - Court Assistants for Female Youth

Courtworks - Court Protocol Education

Girls Empowered and Strong

Independent Legal Advice for Survivors of Sexual Violence

Indigenous Women's Program

Legal Clinic

Me and Money - Women's Financial Literacy

Prison Liaison

Record Suspension Program

Resources and Referrals Centre

Stoplifting for Adults Program

Volunteer Opportunities



Emergency Financial Assistance Program

<https://www.alberta.ca/emergency-financial-assistance.aspx>





Information for First Nations on eligibility and applying for the Canada Emergency Response Benefit

April 2020

The Assembly of First Nations (AFN) is providing this Guide to the Canada Emergency Response Benefit (CERB) so First Nations individuals can better understand if they are eligible for financial support from the federal government during the COVID-19 pandemic. More information about the CERB and eligibility can be found here: <https://www.canada.ca/en/revenue-agency/services/benefits/apply-for-cerb-with-cra.html>

The CERB will provide a taxable benefit of \$500 per week – for up to 16 weeks – for individuals who are involuntarily without work because of COVID-19, regardless of whether they are eligible for EI regular or sickness benefits. Applications for the CERB are now open.

Eligibility periods are fixed in 4-week periods – this means you can only apply for four weeks on your first application for CERB. If your situation continues, you can re-apply for CERB for multiple 4-week periods, to a maximum of 16 weeks (4 periods).

Who can apply?

To be eligible, you must meet the following requirements:

- You reside in Canada and have a Social Insurance Number
- You are 15 years old or more when you apply



For your first CERB application:

- You have stopped or will stop working due to reasons related to COVID-19
- For at least 14 days in a row for the period you are applying for, you will not receive:
 - o employment income
 - o self-employment income
 - o provincial or federal benefits related to maternity or paternity leave



You will be informed on how to reapply for the CERB through the first application process. After you apply, you should get your payment in 3 business days, if you signed up for direct deposit. If you haven't, you should get it in about 10 business days.

How do I to apply?

There are two ways to apply:

You can apply online by signing in to your CRA My Account: <https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html>



- If you do not have a CRA My Account, you can register for one. Here is a short video on how to register: <https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html>

You can apply over the phone with an automated phone service by calling 1-800-959-2019 or 1-800-959-2041



- To verify your identity, you'll need:
 - o your social insurance number (SIN)
 - o postal code

Both of these services are available 21 hours a day, 7 days a week. Both services are closed from 3:00 a.m. to 6:00 a.m. (Eastern) for maintenance.

Questions about applying for CERB with CRA?



- More information about the CERB and eligibility can be found here: <https://www.canada.ca/en/revenue-agency/services/benefits/apply-for-cerb-with-cra.html>
- Or find answers to common questions with this automated help line: 1-833-966-2099

www.afn.ca



The First Nations Health Consortium

The First Nations Health Consortium's (FNHC) priority is to improve access to health, social, and educational services and supports for Alberta's First Nations and Inuit children, youth and families. FNHC was created to implement Jordan's Principle Child First Initiative – Enhanced Service Coordination. Enhanced service coordination is about helping to connect families and their children to much needed services whether it is health, social or educational.

TOLL FREE: 1-844-558-8748 EMAIL: NOCHILD4GOTTEN@ABFNHC.COM | 02

COVID Update: FNHC OPERATIONAL OFFICE HOURS AND CONTACT During this historical pandemic the First Nations Health Consortium services continue to be available to the public. Our office lines are accessible: Monday through Friday from 8:30 AM until 4:30 PM. Our Toll Free Number is available for call 24/7. There have been issues reported, here are other methods to reach our organization: Toll Free: 1-844-558-8748 Edmonton Office: 780-784-8840 Calgary Office: 587-391-1311 General Email: Nochild4gotten@abfnhc.com



Non-Insured Health Benefits For First Nations and Inuit program

updates May 2020

COVID-19 update #4

Website: <https://www.sac-isc.gc.ca/eng/1578079214611/1578079236012#may-20>

Medical transportation

- NIHB continues to support clients who need transportation to access medically necessary appointments and services not available in their community
- Health and benefit providers may resume some services that were cancelled or postponed, however re-opening plans are determined by provincial or territorial authorities
- Contact your provider to find out what services are offered, and if appointments can be made or re-scheduled
- Some First Nations and Inuit communities have restrictions on re-entry into the community after travelling, so you should check with your community health centre or health manager about any restrictions
- If you are vulnerable due to age or health condition, talk to your health care provider for advice on travel to medical services. NIHB can cover private modes of transportation and accommodation, such as hotel, where necessary, and may be able to assist with temporary relocation to an urban centre for clients who have an ongoing need to attend essential medical appointments
- Communities that deliver medical transportation services, such as medical vans, have been advised that expenses for increased cleaning and sanitization are eligible under their funding agreements with NIHB. This includes the costs associated with installation of plexi-glass shields between the drivers and passengers seats
- Boarding homes have also been advised to take measures to support social distancing and increased infection-control practices
- If you are staying in a hotel while on medical travel and food services are not available, NIHB will provide additional coverage for meal delivery charges of \$7.00 per meal or \$21.00 per day, per family or group of travellers

Pharmacy Benefit information

New pharmacy benefit listings



- NIHB now covers the Trelegy Ellipta inhaler (fluticasone furoate/umeclidinium/vilanterol) as a limited use benefit for the treatment of chronic obstructive pulmonary disease (COPD). This is the first triple drug inhaler for treatment of COPD available in Canada
- NIHB added open benefit coverage for Soliqua (lixisenatide + insulin glargine) and Adlyxine (lixisenatide) for treatment of type 2 diabetes. These injectable medications come in a pre-filled pen
- Internalized Normalized Ratio (INR) monitors and supplies are now listed as limited use pharmacy benefits. INR monitors are used by patients who take warfarin (a medication used to thin the blood), to measure how quickly blood clots in their circulatory system

Medical Supplies and Equipment (MS&E) information

Increased coverage for feeding supplies

NIHB has increased coverage for the following items to 1 per day:

- disposable feeding syringes
- feeding pumps bag
- gravity feeding bag
- feeding delivery set

Changes to audiology benefit coverage

- Invisible-in-canal hearing aids are now listed as limited use benefits (prior approval is required).
- NIHB has expanded coverage of FM systems (a type of assistive hearing device) to include the following conditions:
 - permanent hearing loss in one ear
 - auditory neuropathy (where the ear does not transmit sound to the brain)
 - difficulty processing auditory information
- Coverage for disposable batteries used in certain hearing devices has increased:
 - cochlear implant processors: 7 batteries per week
 - bone anchored hearing system processors: 3 batteries per week
- NIHB now covers rechargeable batteries and chargers for hearing aids:
 - rechargeable batteries for hearing aids are covered once every 3 years
 - rechargeable batteries for cochlear implant processors are covered once per year
 - battery chargers are covered every 5 years

Coverage for laryngectomy and voice restoration products

- Coverage for speaking valves (post-tracheostomy) has increased to 4 valves per year



- Hands-free speaking valves (post-laryngectomy) are now listed as limited use benefits, with coverage for 1 box (set of 3 valves) per year
- Cleaning supplies for these items are also covered

Please check the [MS&E guide and benefit lists](#) for more information and coverage criteria.

Reminder of prescription requirements for custom-made foot orthotics

- A prescription from a health care provider is needed for coverage of custom-made foot orthotics. You should have the prescription before you visit an enrolled provider to be fitted for the item
- A prescriber of custom-made foot orthotics could be a doctor, nurse practitioner or podiatrist
- NIHB now accepts prescriptions from chiropractors for custom-made foot orthotics in provinces where this profession is regulated:
 - Ontario
 - Saskatchewan
 - New Brunswick

<https://www.sac-isc.gc.ca/eng/1581964230816/1581964277298>



Grant MacEwan Indigenous Centre

Provided by: MacEwan University

COVID-19 UPDATE: All campus buildings will be closed beginning this weekend, March 28 and 29. Access to university buildings will be limited to essential personnel during this time. Classes have been moved online. All events cancelled.

Offers resources for Indigenous students.

MacEwan University - City Centre Campus

Room 7-131

10700 104 Avenue NW, Edmonton, Alberta T5J 4S2

Telephone: 780-497-5382

Email: cardinalr25@macewan.ca

“kihêw waciston, which means "eagle's nest" in nêhiyawewin (Cree) is a home away from home for MacEwan University's Indigenous students. Here you can gather, work and grow in a community that honours the distinctive knowledge of Indigenous peoples and supports you on your post-secondary journey

kihêw waciston is a friendly, welcoming place with quiet study space, wellness room, student computers and kitchen facilities. Students are encouraged to spend time in the Centre to connect with one another, access resources and student supports.

kihêw waciston facilitates recognition and understanding of Indigenous knowledge, culture and history in the greater campus community. It advocates for increased supports for Indigenous initiatives across MacEwan's campuses and more engaged relationships with Indigenous communities and organizations. The Indigenous Centre offers cultural support with our full-time Knowledge Keeper for one on one sessions and group discussions/teachings. The Knowledge Keeper is also available and provides support to our staff and faculty in the classroom.

kihêw waciston”

Indigenous Centre

Rm. 9-115, City Centre Campus

780-497-5382

kw@macewan.ca

macewan.ca/kw



Habitat for Humanity Edmonton Society

Also known as: HFH(Acronym)

This organization is: Registered Charity / Foundation

COVID-19 UPDATE: June 5, 2020

All Habitat build sites, ReStores, and offices will be closed to volunteers until further notice

All workshops and events are cancelled until further notice

All four Edmonton ReStores and the Grande Prairie ReStore are closed to the general public until May 1, 2020. There will be a process for customers to purchase products by phone for pick up in a safe manner from specific ReStore locations

To mobilize volunteers and community partners in building affordable housing and promoting home ownership as a means to breaking the cycle of poverty.

Address 8210 Yellowhead Trail NW
Edmonton, Alberta T5B 1G5

Telephone: 780-479-3566

Fax: 780-479-0762

E-Mail: habitat@hfh.org

Website: <http://www.hfh.org>

Executive Officer: Karen Stone, President and Chief Executive Officer

3 Service(s) Provided

Affordable Housing for Low Income Families

ReStore

Volunteer Opportunities



EDMONTON HOUSEHOLD SERVICES Grocery Shopping & Delivery

Edmonton Grocer Phone: (587) 930-3303 (text messages only) Website: www.edmontongrocer.com Online grocery shopping and delivery
Deliveries occur Monday to Friday from 10:00am to 10:00pm. Allow for a minimum of three hours between order placement and expected delivery. Delivery fees vary based on delivery location. Minimum order value to receive free delivery varies by postal code. See website for details.

InaBuggy Phone: 1-844-412-8449 Website: www.inabuggy.com Online grocery shopping and delivery from select grocery stores
Deliveries occur 7 days a week and are subject to the local grocery store hours. Delivery is \$19.98 with an additional \$9.99 per additional store. See website for details.

InstaCart Phone: 1-888-508-1922 Website: www.instacart.ca Online grocery shopping and delivery from select grocery stores
Deliveries occur 7 days a week and are subject to the local grocery store hours. Minimum order of \$10. Delivery fees vary by size of order and delivery time chosen. See website for details.

JY Grocery Delivery (McKernan Foods) Phone: (780) 217-6360 Website: www.jygrocerydelivery.com Online grocery shopping and delivery
Deliveries occur Monday to Saturday from 2:00pm to 8:00pm. Orders must be placed by 9:00pm the day prior to the requested delivery day. Minimum \$75 order and a \$10 delivery fee within city limits. See website for details.

M&M Food Market Click and Collect Phone: 1-800-461-0171 Website: www.mmfoodmarket.com Online grocery shopping and pick-up Delivery is available through InstaCart
Pick-up times are 7 days a week and are subject to local store hours. Orders can be placed a minimum of 1 hour prior to pick-up time. There is no minimum order required and pick-up is free. See website for details.
Grocery Shopping & Delivery

Meals on Wheels – Edmonton Phone: (780) 429-2020 Store-to-Door Program
Website: www.mealsonwheelsedmonton.org/pages/store-to-door Grocery shopping and delivery

The Grocery Bag Website: www.mealsonwheelsedmonton.org/pages/the-grocery-bag
Online grocery shopping and delivery

Program for low and moderate income, homebound, and/or disabled individuals.
Minimum \$40 order and maximum \$200 order with a \$7 delivery fee. See website for details.

Program for those who are unable to grocery shop on their own. Orders can be placed until 12:00pm on Tuesday for delivery on Wednesday and Thursday evenings.



Minimum \$15 order and maximum \$100 order; a \$5 service fee is added to each order. See website for details.

Pick N Drop Phone: 1-855-745-3767 Website: www.pickndrop.ca Home delivery service from select stores
Deliveries occur 7 days a week from 4:00pm to 1:30am. Orders can be placed by phone, online, or through the app. Delivery fees vary by number of stops and delivery location. See website for details.

Real Canadian Superstore PC Express Pickup Phone: 1-866-999-9890 Website: www.realcanadiansuperstore.ca Online grocery shopping and pick-up Delivery is available through InstaCart
Pick-up times are 7 days a week from 9:00am to 9:00pm. Orders must be placed at least 2 hours prior to the start of the next available pick-up time slot. Minimum \$30 order and service fees of \$3 to \$5 depending on pick-up time slot. See website for details.

Save-On-Foods Online Shopping Phone: 1-800-242-9229 Website: www.shop.saveonfoods.com Online grocery shopping and pick-up or delivery
Deliveries occur 7 days a week from 7:00am to 10:00pm. Pick-up times are 7 days a week from 8:00am to 8:00pm. Order by 12:00pm for same day delivery. Minimum \$40 order. Delivery fees vary by time slot. Pick-up is free. See website for details.

Shop For You Phone: (780) 487-7745 Grocery shopping and delivery
For same day delivery, phone Monday to Friday between 8:00am and 10:30am. Delivery fees are \$14 for orders less than \$50, \$17 for orders between \$50 to \$100, and \$20 for orders over \$100. Pick-up from each additional store is \$2.

SPUD Phone: (587) 873-8822 Website: www.spud.ca Local organic online grocery shopping and delivery
Deliveries occur once a week, Monday to Friday from 9:00am to 9:00pm. There is no delivery fee with the minimum order amount which varies by postal code. See website for details.

Sunterra Market Phone: (780) 434-2610 Website: www.sunterramarket.com Online grocery shopping and delivery
For same day delivery, order by 12:00pm. Minimum order of \$50 and a delivery fee of \$8 within Edmonton city limits and \$24 for Sherwood Park and St. Albert. Pick-up is free. See website for details.

The Organic Box Phone: (780) 469-1900 Website: www.theorganicbox.ca Subscription seasonal and organic grocery delivery
Deliveries occur weekly or bi-weekly, Tuesday to Saturday from 9:00am to 8:00pm. There is no minimum order required. Delivery and pick-up is free. See website for details.

Walmart Grocery Pick-up Phone: 1-800-328-0402 Website: www.walmart.ca/en/grocery Online grocery shopping and pick-up Delivery is available through



InstaCart Pick-up times are 7 days a week from 8:00am to 10:00pm. Orders must be placed by 1:00am of the requested pick-up day. Minimum \$50 order. Pick-up is free. See website for details.

MORE Grocery Delivery/Pickup Services:

- [Men in Kilts](#) - trying to focus on helping those who CANNOT leave their home due to increased risks, and who have no other help available to them. Lastly, please continue to send all requests to EDMONTON@MENINKILTS.COM.
- [Bag-Half-Full](#) *Free delivery* organized by UAlberta medical students to help support elderly and immunocompromised community. You pay for groceries online, or provide a grocery list (and grocery funds), students will delivery your order. Online form or call 780-952-7101 or 780-297-7800.
- [Fly & Fetch](#): Fetchers willing to pick up and deliver groceries for free or a small fee. Each fetcher has [info on their weekly schedule](#) and area in the city they can serve.
- [Fresh Routes](#): If you are in isolation and are unable to get food, Fresh Routes delivers food baskets at no to low cost depending on eligibility. For help, call Steve 403-249-8350
- [The Hamptons and surrounding areas COVID-19 Support](#) - a Facebook group is supporting our isolated or quarantine seniors with a care package inclusive of food, cleaning supplies, pet care and more. The network is assisting the West, South and SW area.
- [Good Food](#): Meal ingredients and recipes delivered weekly
- [Italian Centre Shop](#): *Free delivery over \$75*, 8am-4pm, Edm City: Mon-Fri, Sherwood Park: Mon & Wed, St. Albert: Tue & Fri
- [ITAL Canadian Meats Ltd.](#): Wide variety of deliverable/pickup wholesale meat products. Call Rose- 780-935-2499 or email rosebossio@yahoo.com for price
- [Superstore PC Express](#): Order online, grab and go at store or pick up locations
- [The Human Experience Hands and Wings](#): A contactless service for pickup/delivery and running errands (like shovelling snow). \$40 first hour, \$20/hr after. Call 780-220-2224, serving Edmonton and area (St. Albert, Morinville, Spruce Grove, Onoway)
- [T&T Supermarket](#): Deliveries \$6.99 (under 20lbs), \$11.99 (20lbs+). Deliveries take 3-5 business days

Essential Needs Delivery Contacts:

*IFSSA (Islamic Family & Social Services) @ 780 900 2777

*ICNA Sisters @ 587-708-1364

*Masjid Quba @ 780-426-6373



HIV Edmonton

Also known as: HIV Network of Edmonton Society (Other), AIDS Network (Previous)

This organization is: Registered Not-For-Profit

To work collaboratively to ensure prevention education and support are available to all those living with and affected by human immunodeficiency virus (HIV).

COVID-19 Update: June 5, 2020 *Please note that HIV Edmonton is closed for face to face meetings and drop in services however our team are all working remotely and are here to help in the best and most responsible way to ensure health precautions are fulfilled. We are answering e-mails and phone calls during our regular working hours so please do not hesitate to reach out and someone will be in touch as soon as possible. We know that this is a challenging time so please know that we are here to support you, just a bit differently! Please stay well and safe and contact us by e-mail or phone if you need support, condoms or safer sex supplies or simply have some questions about HIV. We will do our very best to help facilitate what you need!*

Hours: Monday - Thursday 9:00am- 4:30pm Friday 9:00am- 12:00pm

Closed from 12pm-1pm daily - If you require assistance please ensure staff are aware you are arriving over lunch hour.

Address 9702 111 Avenue NW

Edmonton, Alberta T5G 0B1

Telephone: 780-488-5742

Toll Free: 1-877-388-5742

Fax: 780-488-3735

E-Mail: contact@hivedmonton.com

Website: www.hivedmonton.com

Executive Officer: Shelley Williams, Executive Director

5 Service(s) Provided

Prevention and Education

Public Engagement

Ross Armstrong

Centre Support and Outreach

Volunteer Opportunities



Homeward Trust Edmonton

Also known as: EJPCH(Previous), EJPCOH(Previous), Edmonton Joint Planning Committee on Housing(Previous)

This organization is: Registered Not-For-Profit

To co-ordinate responses to housing needs by working together with local agencies and all orders of government. Uses a community-based approach toward the goal of ending homelessness in Edmonton.

COVID – 19 Updates June 5, 2020

Websites:

1) <http://homewardtrust.ca/covid-19-resources/> 2)

2) <http://homewardtrust.ca/covid-19/>

Cancellation of the following events until further notice:

3) Find Boutique will be closed until further notice. Coordinated Access will run on an appointment basis with increased hours for telephone and online communications.

Participants and agencies are encouraged to reach out at coordinatedaccess@homewardtrust.ca or 780-702-5267

[http://homewardtrust.ca/covid-19-](http://homewardtrust.ca/covid-19-resources/?utm_source=Cyberimpact&utm_medium=email&utm_campaign=Indigenous-Relations-Community-Bulletin---April-20-2020)

[resources/?utm_source=Cyberimpact&utm_medium=email&utm_campaign=Indigenous-Relations-Community-Bulletin---April-20-2020](http://homewardtrust.ca/covid-19-resources/?utm_source=Cyberimpact&utm_medium=email&utm_campaign=Indigenous-Relations-Community-Bulletin---April-20-2020)

Our main office is closed to the public but we will be responding to emails and phone calls.

May 21, 2020 information obtained from Homeward Trust website“ Homeless-Serving Sector Public Health Response and Resources

Sector partners are working together to support Edmonton’s public health response for people experiencing homelessness during the COVID–19 outbreak. Our goal is to ensure people experiencing homelessness have access to healthcare, safe spaces and continued supports, and that staff on site are protected and supported so they can provide as much service as possible while protecting their own health. And while temporary efforts at the Expo Centre continue, Homeward Trust, along with community leaders and housing providers, will continue to find permanent housing options for this community.

This site includes information on:

- The Expo Centre Day Drop-In
- Expanded Overnight Shelters & Services, by agency
- Transportation Options to the Expo Centre
- Agency Service Updates
- How You Can Help
- Health and Emergency Resources”



COVID Resources for Vulnerable Populations

<http://homewardtrust.ca/covid-19-resources/>

Homeward Trust Coordinated Access Team

May 21, 2020 “In light of Covid-19, and with the safety of our vulnerable community members in mind, Homeward Trust and the Coordinated Access Team are altering methods of service delivery:

The Coordinated Access office will not have open-office/walk-in hours for the time being

To ensure timely response to inquiries from both community members and service providers, the Coordinated Access Team will be operating between the hours of 8am – 8pm, Monday – Friday.

The Coordinated Access Team can be reach by phone (780-702-5267) and by email (coordinatedaccess@homewardtrust.ca). We are prioritizing returning calls that have already come in, as well as answering calls in real-time. For individuals that do not have a method of contact, we will make arrangements to connect by appointment.

We are confident that there will not be an interruption in Coordinated Access’ service delivery with the plan we have put in place- we will stay in contact with updates.

Address 7th Floor - 10242 105 Street
Edmonton, Alberta T5J 3L5

Telephone: 780-496-2630 (Main Line)

Telephone: 780-702-5267 (Housing Enquiries)

Telephone ph 780.920.3142 (Housing Coordinated Access Team)

E-Mail: info@homewardtrust.ca

Website: <http://www.homewardtrust.ca>

Executive Officer: Susan McGee, Chief Executive Officer

4 Service(s) Provided

Co - ordinated Access Team

Find Furnishing Hope

Furniture Bank Donations

Homeless Connect Edmonton



Homelessness and pandemic response resources websites:

<https://www.homelessnesslearninghub.ca/courses/homelessness-and-pandemic-response-resources>

<https://www.homelesshub.ca/resource/pekiwewin%C2%A0coming-home-advancing-good-relations-indigenous-people-experiencing-homelessness>



Hope Mission Edmonton

This organization is: Registered Charity / Foundation, Registered Not-For-Profit, Religious Organization

To serve, strengthen, and uplift men, women, youth, and children through the gospel of Jesus Christ.

COVID-19 UPDATE :

May 15, 2020 update

Our business office is open Monday thru Friday from 9am to 5pm at 9908 106 ave NW for all inquiries.

We provide shelter services for anyone 16 years of age and older, 24 hours/day at our 9908 106 ave NW location. Overnight and off site shelter starts at 8pm each evening.

We provide Breakfast (07:30 to 8:15), Lunch (12:00 to 12:45) and Supper (4:30 to 5:15) Monday thru Friday and Brunch (1030-1115) and Supper (1615-1700) on weekends and holidays. Meals are either bag lunches or take away hot meals.

We are still accepting donations of gently used clean Men's and Women's clothing.

Hope Bargain Shoppe is temporarily closed

All other services are available following COVID protocols of social distancing and screening measures are enforced At this time, the Hope Mission has three shelters sites in operation including:

Hope Mission's main shelter (9908 – 106 Avenue) –8:00 p.m. to 8:00 a.m.

· Central Baptist Church Overflow Shelter (9419 – 95 Street) – 8:00 p.m. to 8:00 a.m.

· Central Lion's Recreation Centre Overflow Shelter (11113 – 113 Street) – 8:00 p.m. to 8:00 a.m.

Transportation is provided from Hope Mission's main shelter to other sites.

All intakes are done at the main shelter. Those seeking shelter are asked to not go directly to either of the overflow locations.

Address Hope Mission Centre

9908 106 Avenue

Edmonton, Alberta T5H 0N6

Telephone: 780-422-2018

Fax: 780-426-7507

E-Mail: reception@hopemission.com

Website: <http://www.hopemission.com>

Mailing Address Post Office Box 953

Edmonton, Alberta T5J 2L8

Executive Officer: Bruce Reith, Executive Director

17 Service(s) Provided

24 / 7 Rescue Van

Brightwood Ranch Camps

Health Centre - Physician

Hope Bargain Shoppe

Intox Emergency Centre

Breakout Recovery Community

Food Services

Health Centre - Psychiatrist

Horses of Hope

Kids In Action



***Short Term Housing for Men
Warming Shelter
Women's Emergency Shelter
Youth Drop - In***

***Volunteer Opportunities
Wellspring Recovery Community
Youth Shelter***



iHuman Youth Society

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

COVID-19 UPDATE: Only essential services available on Monday, Tuesday, Thursday, and Friday from 1:00 PM to 4:00 PM. Essential services include; counselling, nurses (on Tuesday and Thursday from 1:30 PM to 3:30 PM), clothing and hygiene supplies, harm reduction supplies, referrals, and light snacks. Closed on Wednesdays. Staff is available for youth via Facebook Messenger, phone or text.

To engage vulnerable youth aged 12 to 24 in caring, creative, and authentic programming and services that lead to positive social change.

Address 9635 102A Avenue
Edmonton, Alberta T5H 0G3

Telephone: 780-421-8811

Fax: 780-421-9776

E-Mail: info@ihuman.org

Website: <http://www.ihuman.org>

Executive Officer: Catherine Broomfield, Executive Director

3 Service(s) Provided

Caring Services

Creative Programs

Presentations

Mental Health Supports for Youth

<https://www.bigwhitewall.com/?lang=en-ca>

An online peer-to-peer support community for your mental health

Why are we called Big White Wall? Over a decade ago, we took inspiration from the displacement of a community in London,

UK who were encouraged to write their thoughts and feelings on the walls before their homes were demolished and rebuilt.

Our name represents opportunity and a blank space to truly say what you're thinking.



Institute for the Advancement of Aboriginal Women

This organization is: Registered Not-For-Profit

To develop and deliver support services to build the individual capacity of Aboriginal women, their families, and their communities.

Institute for the Advancement of Aboriginal Women Also known as: IAAW(Acronym)

COVID-19 Response

“Update April 20, 2020

On Monday, March 16, 2020 we announced the temporary closure of our office in response to the COVID-19 pandemic. The health, safety, and well-being of our members, staff and communities remains our top priority.

Please see below for a list of actions we are undertaking during this uncertain time.

Doing our part to prevent the spread of COVID-19

We are:

• Encouraging handwashing and social distancing measures as recommended Public Health Agency of Canada • Have allowed staff to work from home until further notice • Have transitioned all programs that normally happen in our office to an on-line or phone-in format • Have postponed our upcoming events including the Indigenous Women’s and Family Gatherings in Edmonton and Calgary, Empower U Leadership Day, Esquao Awards and other community events scheduled until further notice. • Are staying up to date on COVID-19 developments and recommendations by the Public Health Agency of Canada

Incorporating additional health and safety measures at the office:

We are:

• Encouraging handwashing and social distancing measures as recommended Public Health Agency of Canada for those that need to come into the office • Have mandated that if anyone believes they have been in contact with an unwell person, that they remain at home and self isolate. • Are limiting the office to staff only, and in a staggered manner • Are limiting the number of people in staff room and small spaces as per social distancing guidelines (2 meters apart) • Are encouraging disinfection of individual offices at the end of the workday • Disinfecting all office spaces after each use

April 20, 2020

Reaching out to our participants:

We are:

• Managing the requests for information and support by phone. • Having program staff reach out to our program participants by phone • Providing resources, care packages and contact numbers to participants that require additional support

Offering online supports and resources:



We are coordinating Facebook live sessions on topics that have been requested such as:

• Family art and craft time • Natural healing medicines • Managing Anxiety • Healing through Music • Maintaining Sobriety • Healthy Relationships

Contact Information:

Going forward

We continue to stay connected within our communities and monitor developments and recommendations by the Public Health Agency of Canada.

Take care,

Rachelle Venne, CEO”

Contact Information

ME

Major Responsibility Direct Line EMAIL Rachelle Venne CEO, Link to President 587 635 3046 rvenne@iaaw.ca

Marggo Pariseau Firekeepers, Link to Board, Housing, Esquao Awards 587 635 3047 mpariseau@iaaw.ca

Bernadette Swanson Financial Literacy, Healthy Relationships 587 635 3051 bswanson@iaaw.ca

Stephanie Harpe Esquao Youth Leadership, MMIW Support, Safety 587 635 3049 harpe@iaaw.ca

Marta Rudiak Finance 587 635 3050 marta@iaaw.ca

Brenda Irvine Project Assistant to Marggo 587 635 3048 brenda@iaaw.ca Mereanda

Sorensen Project Assistant to Bernadette 587 635 3052 merenda@iaaw.ca

Heather Williams Admin Assistant 587 635 5055 hwilliams@iaaw.ca

Stephanie Tamagi Special Projects 587 635 3053 stamagi@iaaw.ca

Address 18104 102 Avenue

Edmonton, Alberta T5S 1S7

Telephone: 780-479-8195

Toll Free: 1-877-471-2171

Fax: 780-471-2169

E-Mail: iaaw@iaaw.ca

Website: <http://www.iaaw.ca>

Executive Officer: Rachelle Venne, Chief Executive Officer



**Institute For The
Advancement
Of Aboriginal
Women**



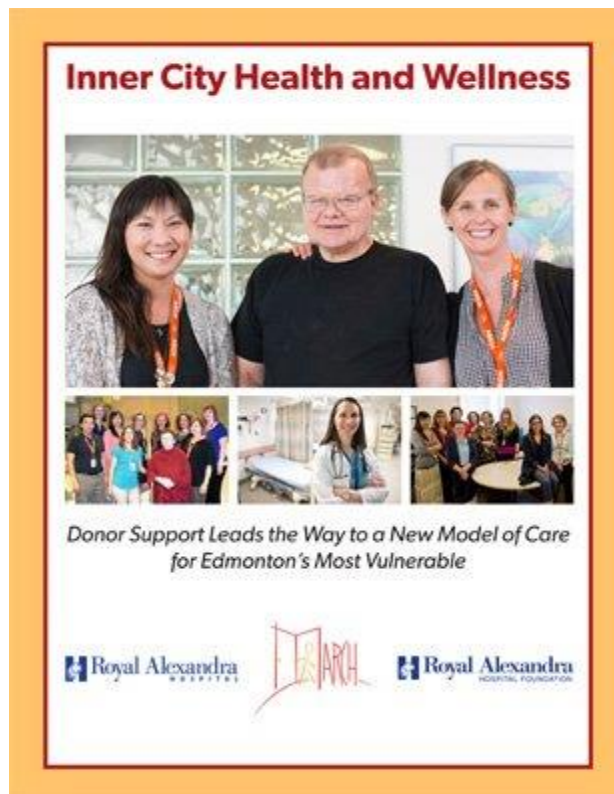
Inner City Health and Wellness Program ARCH – Addiction Recovery Community Health

Provided by: Alberta Health Services - Edmonton Zone

The Inner City Health and Wellness Program is aimed at improving health outcomes and health care access for patients with substance use disorders and/or those who are socially vulnerable. The Addiction Recovery and Community Health Team delivers specialty consult services to emergency department patients and hospital inpatients at the Royal Alexandra Hospital site only.

COVID-19 UPDATE: Services are now offered over the telephone only. Social Worker onsite to provide ongoing supports. Telephone visits only. Hours of operation are 8 to 4 PM daily Monday to Friday,

ATC B309
10240 Kingsway Avenue NW, Edmonton, Alberta T5H 3V9
Telephone: 780-613-5022



Jasper Place Wellness Centre

Also known as: JP Drop In Centre Society (Other), JPHAWC(Acronym), Jasper Place Health and Wellness Centre(Previous)

This organization is: Registered Not-For-Profit

COVID-19 UPDATE: All programs other than the Medical Clinic and Winter Warming are cancelled until further notice. Thursdays from 10:00 AM to 11:30 AM we are functioning as an Edmonton Food Bank Depot. People still need to register by calling the Food Bank at 780-425-2133.

We need your help!

Covid19 has created an uncertain time for all of us, and here at The Jasper Place Wellness Centre, we have had to move quickly to adapt our preventative services to emergency services to better serve the most vulnerable in West Edmonton.

To cultivate wellness in our community.

Address 15626 100A Avenue
Edmonton, Alberta T5P 0L6

Telephone: 780-481-4001

Fax: 780-481-4030

E-Mail: info@jpwc.ca

Website: <https://jpwc.ca>

Executive Officer: Murray Soroka, Executive Director

5 Service(s)

Computer Skills Program

Family Support Meetings

Medical Clinic

Income Tax Preparation - Year Round

Winter Emergency Response



Kids Kottage Foundation

This organization is: Registered Charity / Foundation

COVID-19 UPDATE:. June 5, 2020

Kids Kottage is accepting admissions. The crisis line will remain open, taking calls for caregivers and families in need. If you are in a crisis situation, please contact the crisis line at 780-944-2888. Kids Kottage Foundation Follow Up and Community Transition programs remain constant. We operate 24/7365 days a year They will work with every caregiver and family in need of support through telephone contact. They will continue to provide updates on their website at www.kidskottage.org. They diligently follow all directions from Alberta Health Services, keeping infants, children and our frontline staff safe. They cannot accept any in-kind donations, however any masks, gloves, hand sanitizer would be greatly appreciated.

To ensure that children receive the kind of parenting they deserve when their families are in crisis or in need of respite, and to assist their caregivers as they move toward their full potential.

Address 10107 134 Avenue NW
Edmonton, Alberta T5E 1J2

Telephone: 780-448-1752 (Administration)

Fax: 780-441-9893

Website: <http://www.kidskottage.org>

Email: info@kidskottage.org

Executive Officer: Janine Fraser, Executive Director

3 Service(s) Provided

- Crisis Line **780.944.2888** (*24hours a day, 7 days a week, 365 days a year*)
- Crisis Nursery
- Volunteer Opportunities



Larga House LTD.

COVID-19 UPDATE:

Larga Ltd. is still open 24/7 with no plans for that to change and the mainline is 780-477-6284. There is always a manager on call. If it is afterhours and your request is urgent you can call the main line and speak the receptionist and ask for a call back from the on-call manager. Hours of operation. Monday – Friday 8:00 am – 4:00 pm.

Telephone: 780-477 -6284

Email: jen@largaedmonton.ca

Websites: <http://www.largaweb.com>

<https://www.facebook.com/pages/Larga-Ltd/106779169386377>

Manager: Jennifer Wilkonson

Email: jenn@largaedmonton.ca

Assistant General Manager Melanie Devine,

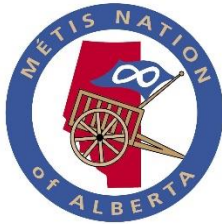
Email: melanie.devine@largaedmonton.ca

Address 10723 – 111 Avenue

Edmonton, Alberta T5G 0C2



Metis Nation of Alberta



Also known as: Metis Nation of Alberta Association(Previous), MNA(Acronym), Métis Nation of Alberta(Preferred)

This organization is: Registered Not-For-Profit

To pursue the advancement of the socio - economic and cultural well - being of the Métis people of Alberta.

COVID-19 UPDATE; June 5, 2020 **Interim COVID-19 Support Plan**

website: <http://albertametis.com/interim-covid-19-support-plan/>

Metis Nation of Alberta

Address Suite 100 - 11738 Kingsway Avenue NW

Edmonton, Alberta T5G 0X5

Telephone: 780-455-2200

Toll Free: 1-800-252-7553

Fax: 780-732-3385

Website: <http://albertametis.com>

Executive Officer: Audrey Poitras, President

Regional Office Contact Information:

Region 1

President: James Cardinal

Vice-President: Jason Ekeberg

10104 – 102 Avenue PO Box 1350

Lac La Biche, AB

TOA 2C0

Phone: 780-623-3039

Fax: 780-623-2733

Email: regionone@metis.org**Region 3**



Region 2

President: Duane Zaraska
Vice-President: Andrea Sandmaier

5102 – 51 Street
Box 6497
Bonnyville, AB
T9N 2H1

Phone: 780-826-7483
Fax: 780-826-7603
Email: regiontwo@metis.org

Region 3

President: Lawrence Gervais
Vice-President: Judy Gentes

1415 – 28th Street NE
Calgary, AB
T2A 2P6

Phone: 403-569-8800
Fax: 403-569-8959
Toll Free: 1-800-267-5844
Email: regionthree@metis.org

Region 4

President: Tracy Friedel
Vice-President: Gary Gagnon

11724 – 95 Street
Edmonton, AB
T5G 1L9

Phone: 780-944-9288
Fax: 780-455-5546
Toll Free: 1-888-588-4088
Email: regionfour@metis.org

Region 5



President: Elmer Gullion
Vice-President: Hilda Lambert

353 Main Street North
Slave Lake, AB
T0G 2A3

Phone: 780-849-4654
Fax: 780-849-2890
Email: regionfive@metis.org

Region 6

President: Carol Ridsdale
Vice-President: Barry Dibb

9621 – 90 Ave
Peace River, AB
T8S 1G8

Phone: 780-624-4219
Fax: 780-624-3477
Toll Free: 1-800-668-5319
Email: regionsix@metis.org



Metis Child and Family Services Program

Provided by: Metis Child and Family Services Society Edmonton

COVID-19 UPDATE: Business as usual. Office is closed, not taking walk in's, telephone interactions only.

Provides outreach services to families.

Service provides: outreach services

Includes: advocacy in accessing community services, youth mentorship, support with legal system,

Metis Child and Family Services

10437 123 Street , Edmonton, Alberta T5N 1N8

Telephone: 780-452-6100



Metis Health and Wellness

Provided by: Metis Nation of Alberta

COVID-19 UPDATE; see Metis Nation of AB

Offers a number of critical health promotion initiatives focused on improving the health and wellness of community members.

Service offers:

a number of critical health promotion initiatives focused on improving the health and wellness of community members

Includes:

Metis Resource - assists Child and Family Services staff in the development of cultural and concurrent plans to ensure a comprehensive approach to wellness is undertaken

Children's Services - provides Metis - focused knowledge and support to human services by chairing Metis steering committee meetings, actively participating with policy and planning sessions, and being an active member on the Aboriginal Cultural Competency Framework and Training Initiative Advisory Committee

- Public Health Surveillance Program (PHSP) - pursues public health surveillance initiatives specific to Metis people in Alberta
- Edmonton and Area Fetal Alcohol Network Society (EFAN) - works to enhance the capacity of community members to prevent fetal alcohol spectrum disorder (FASD) and support those impacted by FASD through co - ordinated planning, collaboration, education service delivery, and advocacy
- Provincial Fetal Alcohol Spectrum Disorder - aims to provide awareness and prevention of FASD through provincial and localized support

Address: Suite 100
11738 Kingsway Avenue , Edmonton, Alberta T5G 0X5
Telephone: 780-455-2200



Metis Urban Housing Corporation

Also known as: MUHC(Acronym), MCHC(Other), Metis Capital Housing Corporation(Other)

This organization is: Registered Not-For-Profit

To provide affordable, adequate, and appropriate rental housing for Métis and Aboriginal families with low and moderate income within the urban centers of Alberta.

COVID-19 UPDATE Emergency Housing Rent Subsidy and application forms

Websites:

- 1) <https://www.metishousing.ca/mtis-housing-home-page/>
- 2) <https://www.metishousing.ca/mtis-housing-home-page>
- 3) https://www.metishousing.ca/uploads/source/A_COVID-19

Emergency_Rental_Supplement_Program_Application_-_revised_April_14%2C_2020_FILLABLE.pdf

Our Nihgi Seniors Lodge is fully operational but is now closed to tours and visitors. If you have an elder/senior(s) at the Lodge, you have already been contacted with access details.

If you have any further questions regarding Nihgi Seniors Lodge, please call 780-471-2443 or 1-877-458-8684.

Our Head Office in Edmonton as well as all other offices will not be open to visitors. We are also limiting visitor access to Edmonton's Renaissance Tower and Calgary's Ephram Bouvier Manor to "vital support" visitors.

A letter has been sent to all our tenants detailing a few minor changes but, other than this, it is business as usual.

Address 11923 121A Street NW
Edmonton, Alberta T5L 0A2

Telephone: 780-452-6440

Toll Free: 1-877-458-8684

Fax: 780-452-1076

Website: <https://www.metishousing.ca/>

5 Service(s) Provided

Aboriginal Seniors Lodge

Affordable Market Housing Program

Family Reunification Program

Renaissance Tower

Urban Aboriginal Housing Program

Official Statement from Métis Housing regarding COVID-19

As we continue to serve our families and tenants across the province of Alberta we are closely monitoring the COVID-19 pandemic to ensure those tenants, families and our staff are not put at additional risk.

As an organisation, we have implemented some changes to our programs and services to ensure opportunities for risk of exposure is lessened. We have suspended quarterly home visits and our maintenance department is only addressing emergency maintenance calls until further notice.

Although the current risk level for Alberta is low, we are doing everything we can to continue the containment and mitigation of risk. Our housing offices and all other services continue to operate normally and without interruption. We are implementing our corporate pandemic plan and have a dedicated internal team regularly monitoring developments and responding to issues. The situation is fluid and we are prepared to make any necessary changes to maintain the safety of staff and tenants accordingly.

We encourage all Albertans to diligently follow precautionary measures outlined by Alberta Health Services as we all need to play a role in mitigating the spread of this coronavirus. We will continue to provide regular updates by mail, email, phone, website and our various social media platforms. Please contact us for any questions or concerns you may have at 1-877-458-8684 or visit our website: www.metishousing.ca

As circumstances evolve, please know that all of us here at Métis Housing are doing everything we can to manage and respond to the COVID-19 pandemic with the safety of our tenants, employees and our communities as our core priority.



Mustard Seed – Edmonton

Also known as: The Mustard Seed Street Church (Edmonton)(Other)

This organization is: Registered Not-For-Profit

COVID-19 UPDATE: Moved operations to a larger space located at the Kinsmen Sports and Leisure Centre (9100 Walterdale Hill). The facility is operational from 8:00 p.m. to 7:00 a.m.

Administration building closed. Call and leave a voicemail with your information and inquiry or email morgan.shott@theseed.ca for information. The Neighbour Centre will be open from Monday to Friday from 1:00 PM to 4:00 PM. Trinity Lutheran Church is closed, new shelter space is available at Kinsmen Sport and Leisure Centre.

A Christian organization whose mission is to alleviate poverty and homelessness through acceptance, empowerment, and practical solutions; to provide a safe and supportive haven where people can have their physical needs met, and also begin to heal and grow mentally, emotionally, and spiritually.

Address Community Support Centre
10568 114 Street NW
Edmonton, Alberta T5H 3J7

Telephone: 780-426-5600

Fax: 780-426-5400

E-Mail: infoedmonton@theseed.ca

Website: <http://theseed.ca>

Mailing Address Post Office Box 1202
Station Main
Edmonton, Alberta T5J 2M4

Executive Officer: Dean Kurpjuweit, Executive Director

9 Service(s) Provided

Drop - In Centres

Employment

Food Bank

Housing

Meal Services

Programs and Activities

Reintegration

Spiritual Development

Volunteer Opportunities



National Collaborating Centre for Indigenous Health has created:

- A fact sheet: [Maintaining the health and well-being of First Nations, Inuit and Métis children and teens during COVID-19](#)
- A podcast episode: [Voices from the Field 10 - Supporting First Nations, Inuit and Métis Peoples' Mental Health and Well-being during COVID-19](#)



National Indigenous Diabetes Association (NIDA): Indigenous Communities, Food and Covid-19

On-line Resources for Indigenous Communities – Food and COVID-19

The COVID-19 pandemic is impacting Indigenous communities in many ways, including with regards to food. Concerns can be wide ranging from how to safely shop and prepare food to minimize the transmission of COVID-19, to having access to enough healthy food for families and communities.

It is important that Indigenous communities have easy and fast access to trustworthy, factual, and effective resources to support their health and wellness during this challenging time. Below is a list of food related resources which are targeted at or are relevant to Indigenous communities.

This list will be updated as more resources are identified and become available.

Food Security – Related Supports and Funding

Food Banks Canada Food Banks Canada is a network of Provincial Associations and their approximately 650 affiliated food banks. The Food Bank Finder allows searchers to locate their local food bank so that they can contact them and see what food resources and support they are able to offer during the COVID-19 pandemic. (See website: <https://www.foodbankscanada.ca/utility-pages/find-a-food-bank.aspx>)

National Association of Friendship Centres (NAFC) The NAFC represents 107 Friendship Centres and Provincial/Territorial Associations across Canada which provide culturally appropriate services for Indigenous people living in urban centres. Some Friendship Centres operate food banks/cupboards, or related supports, and there is a database on the NAFC website which allows a geographic search of Friendship Centres in a given area. (See website: <https://www.nafc.ca/>)

Tungasuvvingat Inuit (TI) TI is an Inuit-specific, provincial service provider that provides social support, cultural activities, counselling and crisis intervention as a one-stop resource centre to meet the rapidly growing, complex and evolving needs of Inuit in Ontario. TI operates a food bank in partnership with the Ottawa Food Bank, including during the COVID-19 pandemic. (See website: <https://www.tungasuvvingatinuit.ca/>)

Breakfast Club of Canada (BCC) BCC is a non-profit organization which provides funding support for breakfast programs as a way to promote food security among school-age children, and to foster improved academic success. BCC is issuing special grants for community organizations, including in Indigenous communities, during the

COVID-19 pandemic. (See website: <https://www.breakfastclubcanada.org/covid-special-grantapplication/>)



President's Choice Children's Charity President's Choice Children's Charity school grants provide funding to deliver nutritious food as well as funding up to \$10,000 annually for food-based education programs including cooking classes, farm tours, dietitian services, or equipment like green houses, growing towers, and composting systems. (See website: <https://www.pcchildrenscharity.ca/grants-for-school-nutrition/>)

Canadian Feed the Children (CFTC) CFTC is a non-profit organization which focuses on projects supporting children in community-led approaches that focus on food security, capacity building, and education. (See website: <https://canadianfeedthechildren.ca/>)

Community Food Centres Canada (CFCC) CFCC is a non-profit organization which provides ideas, resources and helps partner organizations across Canada so they can establish responsive, financially stable Community Food Centres. These centres work to bring people together to grow, cook, share, and advocate for good food. CFCC also provides a Good Food Access Fund to help provide emergency relief for the most vulnerable populations, including children, single parents, Indigenous peoples, seniors, and those on disability supports. (See following websites: <https://cfccanada.ca/> and <https://goodfoodorganizations.ca/>)

First Nations Health Authority (FNHA) The FNHA in British Columbia has developed "Planning for Food Security – A Toolkit for the COVID19 Pandemic". This resource includes ideas, templates, tools and information to support short, medium and long term planning. (See website: <https://www.fnha.ca/WellnessSite/WellnessDocuments/FNHA-Planning-for-FoodSecurity-A-Toolkit-for-the-COVID-19-Pandemic.pdf>)

Government of Canada's COVID-19 Economic Response Plan

General Overview The Government of Canada's COVID-19 Economic Response Plan provides a range of economic supports for individuals, businesses and sectors. Indigenous Peoples are eligible for these supports. (See website: <http://www.canada.ca/en/departement-finance/economic-response-plan.html>)

Indigenous Community Support Fund The COVID-19 Economic Response Plan provides \$305 million a new, distinctions-based Indigenous Community Support Fund to address immediate needs in First Nations, Inuit and Métis communities. This funding is also providing support to regional, urban and off-reserve Indigenous organizations. Funds can be used for a wide range of measures, including measures to address food insecurity. (See following websites: <https://www.sac-isc.gc.ca/eng/1585189335380/1585189357198> and <https://www.sac-isc.gc.ca/eng/1584819394157/1584819418553#b>)

Increasing the Canada Child Benefit This funding provides up to an extra \$300 per child through the Canada Child Benefit (CCB) for 2019-20. This benefit will be delivered as part of the scheduled CCB payment in May 2020. Those who already receive the CCB do not need to re-apply. (See website: <https://www.canada.ca/en/departement-finance/economic-response-plan.html>)

Nutrition North Canada (NNC) - Retail Subsidy being expanded and updated To address growing concerns about food security and affordability related to the COVID-19 pandemic, this funding provides an additional \$25 million to Nutrition North Canada to



extend the list of perishable and non-perishable items subsidized when shipped by air to all 116 Nutrition North Canada eligible communities from now until March 31, 2021. (See website: <https://www.nutritionnorthcanada.gc.ca/eng/1415385762263/1415385790537>)

Nutrition North Canada (NNC) Harvesters Support Grant The Harvesters Support Grant promotes access to traditional foods by reducing the high costs associated with hunting and harvesting. It provides \$40 million over 5 years, and \$8 million per year ongoing, to Indigenous governments and organizations representing eligible Nutrition North Canada communities. (See website: <https://www.nutritionnorthcanada.gc.ca/eng/1586274027728/1586274048849>)

Healthy Eating Tools, Information and Resources

Dietitians of Canada The Dietitians of Canada website provides advice related to COVID-19 on nutrition, supporting immune system, nutrition during self-isolation and breastfeeding, among other topics. (See website: <https://www.dietitians.ca/News/2020/Advice-for-the-general-public-about-COVID-19>)

Government of Canada

Through the Food and Nutrition webpage, can link to a broad range of reliable information, including on: □ Canada's Food Guide, including advice and tips on healthy food choices, healthy eating habits, and many recipes. (Web link: <https://food-guide.canada.ca/>)

□ COVID-19 and Food Safety, including safe food practices and shopping. Note, scientists and food safety authorities around the world are closely monitoring the spread of COVID-19. There are currently no reported cases of the virus being spread through food. (Web link: <https://www.canada.ca/en/health-canada/services/food-nutrition/foodsafety/covid19.html>)

Canada Food Inspection Agency (CFIA) information on COVID-19 CFIA is the federal agency dedicated to safeguarding food, animals and plants, to enhance the health and well-being of Canada's people, environment and economy. CFIA is currently working to address the challenges and concerns raised by industry and consumers regarding COVID-19, and has provided COVID-related information on its website. (See website: <https://www.inspection.gc.ca/covid-19/eng/1584729805758/1584729899016>)

Food Security Promising Practices (during COVID-19 and beyond)

ClimateTelling This is an Indigenous community portal for climate change and health. It includes information on climate change adaptation initiatives related to food and food security, which are funded through Indigenous Services Canada's Climate Change and Health Adaptation Program. (See website: <http://www.climatetelling.info/food-security.html>)

Nuluaq Inuit Community Based Food Initiatives Mapping Project Inuit Tapiriit Kanatami (ITK)'s website includes information on community-based initiatives (including food



banks) that play a role in addressing food security in Inuit Nunangat, as well as potential funding resources. (See website: <https://www.itk.ca/nuluaq-mapping-project/>)

National Indigenous Diabetes Association (NIDA): Indigenous Communities, Food and Covid-19 NIDA is gathering examples of communities, organizations, grants, etc., to share models of food security and caring for community, including both existing practices and how communities are coming together during the COVID-19 pandemic. (See web link: http://nada.ca/?page_id=3200&fbclid=IwAR1Oii5BfsATp42JnYnCOQK3pT42KtOu)

Food Secure Canada (FSC) FSC is a pan-Canadian alliance of organizations and individuals working together to advance food security and food sovereignty through three inter-related goals: zero hunger, healthy and safe food, and sustainable food systems. Its website includes links to Indigenous networks, partnerships and best practices, such as the Northern Food Network and the FSC Indigenous Circle. (See website: <https://www.foodsecurecanada.org>)

Healthy Living and Other Links, Supports and Services

National Indigenous Diabetes Association (NIDA) - COVID-19 and Diabetes Resources
NIDA is a clearinghouse of information and resources on diabetes among Indigenous peoples. Its webpage on COVID-19 includes a wide range of healthy living resources, including related to food, exercise and physical and mental wellness.(See web link: http://nada.ca/?page_id=3172)

Diabetes Canada – COVID-19 and Diabetes Diabetes Canada has a dedicated webpage on information and resources related to diabetes and COVID-19. (See web link: [https://www.diabetes.ca/campaigns/covid-19-\(coronavirus\)-and-diabetes](https://www.diabetes.ca/campaigns/covid-19-(coronavirus)-and-diabetes))

Assembly of First Nations (AFN) The AFN has extensive information and resources specific to COVID-19 on its website, including a fact sheet on the impact of commercial tobacco use and COVID-19. (See the following web links: <https://www.afn.ca/coronavirus/>; https://www.afn.ca/wp-content/uploads/2020/04/CoronaVirus_Factsheet_Tobacco_ENG.pdf)

Inuit Tapiriit Kanatami (ITK) The ITK has information on funding, supports, and resources, infographics (including on safe food handling and shopping) and other publications related to COVID-19. (See the following web links: <https://www.itk.ca/what-we-do/covid19/>; <https://www.itk.ca/covid19-infographics/>)

Métis National Council (MNC) MNC's website includes a daily message on COVID-19 by the Manitoba Métis Federation on what the Manitoba Métis government is doing to support Métis citizens affected by the COVID-19 pandemic. (See web link: <https://www2.metisnation.ca/news/>)

Native Women`s Association of Canada (NWAC) NWAC`s website includes information related to COVID-19 as well as toll-free telephone numbers for a team of in-house Elders who are available to provide support and help build resiliency during the pandemic. (See web link: <https://www.nwac.ca/covid19/>)



Native Counselling Services of Alberta



NATIVE COUNSELLING SERVICES of ALBERTA

Dear Clients and Partners,

Native Counselling Services of Alberta's top priority is the health and safety of our clients, staff and communities during this challenging time. We remain committed to working to ensure your needs are met in the best and safest way possible and to updating you with changes to our services as soon as possible.

Our offices, programs and services have changed to continue to meet the needs of our clients during the Covid-19 outbreak. All client contact will be done over the phone only. We encourage everyone to follow social distancing requirements and to take good care of yourself and each other.

Please call the specific numbers below if you have questions about the changes or if you need support:

- Courtworker Program:
 - Central Region: (780) 423-2141
 - South Region: (403) 237-7850
 - Northeast Region: (780) 645-5250
 - Northwest Region: (780) 532-9359
- Family Services Program:
 - Edmonton Family Services Programs: (587) 855-6732
 - Stony Plain Family Services Programs: (780) 963-8749
 - St Paul Family Services Programs: (780) 645-5250
 - Edmonton Indigenous Housing First: (587) 855-6734
- Cunningham Place: (780) 990-1120
- Residential Health Support Workers: (780) 905-0848
- Stan Daniels Healing Centre: (780) 495-3748
- Buffalo Sage Wellness House: (780) 917-8110
- BearPaw Legal Education and Media: (780) 451-4002
- NCSA Head Office: (780) 451-4002

We will ensure a staff member returns your call to address your concerns as best we possibly can. Thank you for your continued work with us and for our communities.

Sincerely,

Dr. Allen Benson

Chief Executive Officer

Native Counselling Services of Alberta

14904 121A Avenue NW, Edmonton, AB T5V 1A3 | Phone/Fax: 780-451-4002 | www.ncsa.ca



Also known as: NCSA(Acronym) This organization is: Registered Not-For-Profit

COVID-19 UPDATE: May 15, 2020 "All locations are open from 9am until 4pm, with most being closed from noon to 1pm for lunch. The best way to connect with our staff would be through the phone or email as we are trying to limit people in our offices"

To promote the resilience of the Aboriginal individual and family, through programming and services that are grounded in reclaiming interconnectedness, reconciliation, and self-determination.

Address 14904 121A Avenue NW Edmonton, Alberta T5V 1A3

Telephone: 780-451-4002

Fax: 780-429-9305

E-Mail: reception@ncsa.ca

Website: <http://www.ncsa.ca>

Executive Officer: Allen Benson, Chief Executive Officer

14 Service(s) Provided

Aboriginal Correctional Services

Aboriginal Family Courtwork Program

Aboriginal Parent Link Centre

BearPaw Communications

Calgary Aboriginal Youth Restorative Justice Committee

Criminal Courtwork

Family Life Improvement Program

Family Reconciliation

Healthy Families Home Visitation

Training for Professionals

Transitional Housing

Young Offender Probation

Youth Courtwork

Youth Navigator Program



Poundmaker's Lodge Treatment Centre

Also known as: PLTC(Acronym), Poundmakers Lodge Treatment Centre(Other)

This organization is: Registered Not-For-Profit

Provides residential treatment for addictions of alcohol and drugs for males and females over the age of 18

COVID-19 UPDATE; May 15, 2020 Poundmakers Lodge Treatment Centres have taken the necessary steps to implement risk mitigation strategies in order to continue normal operations; as a result, a decision has been made to reinstate admissions to residential treatment. Prior to admission all clients are required to take the on line self assessment

[https://myhealth.alberta.ca/journey/covid-19/Pages/COVID-Self-](https://myhealth.alberta.ca/journey/covid-19/Pages/COVID-Self-Assessment.aspx?fbclid=IwAR0qnPj4kl-FUNoGzsl5EQiG4ZeQwWowdbOzdgT0ypEGMvd2BdpkZaHlmkY)

[Assessment.aspx?fbclid=IwAR0qnPj4kl-](https://myhealth.alberta.ca/journey/covid-19/Pages/COVID-Self-Assessment.aspx?fbclid=IwAR0qnPj4kl-FUNoGzsl5EQiG4ZeQwWowdbOzdgT0ypEGMvd2BdpkZaHlmkY)

[FUNoGzsl5EQiG4ZeQwWowdbOzdgT0ypEGMvd2BdpkZaHlmkY](https://myhealth.alberta.ca/journey/covid-19/Pages/COVID-Self-Assessment.aspx?fbclid=IwAR0qnPj4kl-FUNoGzsl5EQiG4ZeQwWowdbOzdgT0ypEGMvd2BdpkZaHlmkY) Staff will also conduct the health assessment screening protocol at admission and clients will be admitted, as long as they do not exhibit symptoms of COVID-19. Hiy Hiy

Address 25108 Poundmaker Road

Sturgeon County, Alberta T8N 5M4

Telephone: 780-458-1884

Toll Free: 1-866-458-1884

Fax: 780-459-1876

E-Mail: info@poundmaker.org

Website: <http://www.poundmakerslodge.ca>

Mailing Address Post Office Box 34007

Retail Postal Outlet Kingsway Mall

Edmonton, Alberta T5G 3G4

Executive Officer: Brad Cardinal, Executive Director

3 Service(s) Provided

42 Day Adult Residential Program

90 Day Young Adult Residential Treatment Program

Iskwew Healing Lodge



Pregnancy Care Centre

Also known as: Pregnancy Counselling Centre (Previous)

This organization is: Registered Not-For-Profit

COVID-19 UPDATE: The centre is closed, but will be serving clients through email, texting, telephone, and zoom. You can continue to reach the Edmonton Centre by calling 587-410-7227 or texting 587-402-5860. You can continue to reach the Barrhead Centre by calling 780-282-0161 or texting 587-874-0155.

To provide pro-life support through pregnancy, parenting, and post-abortion care.

Address 11223 100 Avenue NW

Edmonton, Alberta T5K 0J1

Telephone: 780-424-2624

Toll Free: 1-877-424-2685

Fax: 780-425-4624

E-Mail: info@pregnancycarecentre.ca

Website: <http://www.pregnancycarecentre.ca>

5 Service(s) Provided

Abortion Recovery Centre

Pregnancy Care

Pregnancy Plus

Volunteer Opportunities

WAIT! Let's Talk Sex!



The Red Road Healing Society

This organization is: Registered Not-For-Profit

COVID-19 UPDATE: The Red Road Healing Society doors opened in May 14, 2020. We are still social distancing and keeping staffing to a minimum...however; we are here and have been providing services... our calendar is attached and on website and facebook!
To walk with all our relatives on the Red Road of life by remembering, renewing, and restoring our traditional roles and values that bring life, so as to continually move forward in a healthy way as Indigenous people.

Address Suite 332 - 10045 156 Street NW
Edmonton, Alberta T5P 2P7

Telephone: 780-471-3220

Telephone: 780-471-3221

Fax: 780-471-2750

E-Mail: joanne.pompana@redroadjourney.ca

Website: <http://www.redroadjourney.ca>

Mailing Address Post Office Box 78025

Edmonton, Alberta T5T 6A1

Executive Officer: Joanne Lethbridge Pompana, Director

9 Service(s) Provided

Community Events

Counselling and Family Therapy

Cultural Creations

Drop - In Referral and Outreach Services

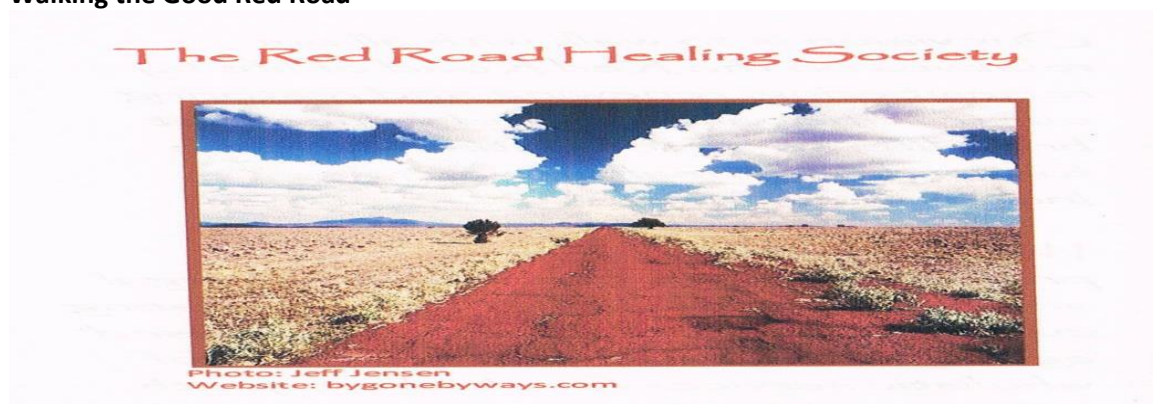
Grief Work

Koffee Korner

Longhouse Family Night

Prevention and Early Intervention Programs

Walking the Good Red Road



**Resources for VAW Shelters and Transition Houses Responding
to COVID-19 website:**

https://docs.google.com/document/d/1LZgCA216RqzFI5cSxu5EO3oDrp6p1H9hoQoBwC_o7A4/edit#



Sage Seniors Association

COVID-19 Update: June 5, 2020

Please note that we have closed our building and suspended most in-person services to support social distancing measures. We are working remotely and continue to respond to essential needs. Staff are monitoring their emails and voicemails daily. Health and social work services are continuing either remotely or in-person after a pre-screening questionnaire. We are operating a friendly phone call program for seniors who may be feeling isolated during this time. Additionally, we are providing telephone-based and online programs. Please see our events calendar on our website for upcoming activities and visit our Life Enrichment page to learn more!

To inspire and support seniors to enhance their quality of life.

Also known as: Seniors Association of Greater Edmonton(Previous), Society for the Retired and Semi-Retired(Previous), SRSR(Previous), SAGE(Previous), Senior Citizen Information(Previous)
This organization is: Registered Charity / Foundation, Registered Not-For-Profit

Address 15 Sir Winston Churchill Square NW
Edmonton, Alberta T5J 2E5

Telephone: 780-423-5510

Fax: 780-426-5175

E-Mail: info@mysage.ca

Website: <http://www.mysage.ca>

Executive Officer: Karen McDonald, Executive Director

16 Service(s) Provided

Directory of Senior Services
English as Another Language
Guardianship / Trusteeship Services
Health Services
Housing Information Services
Income Tax Program
Life Enrichment
Lunch and Learn
Member Access Computers
Multicultural Seniors Outreach Program
Outreach / Seniors Support Services
SAGE Awards
Seniors' Safe House
Sunshine Café
This Full House
Volunteer Opportunities



Salvation Army – Edmonton

Also known as: Salvation Army Community and Family Services(Other), The Salvation Army Family Services(Previous), Sally Ann(Other) This organization is: Registered Not-For-Profit, Religious Organization

COVID-19 UPDATE: Community support, including case workers, is by appointment only. Call 587-525-6555 to book an appointment. Transformations Addictions Centre is suspended until further notice.

To share the love of Jesus Christ, meet human needs, and be a transforming influence in the communities of the world.

Address 9618 101A Avenue NW
Edmonton, Alberta T5H 0C7

Telephone: 780-423-2111

Website: <http://www.salvationarmy.ca/alberta>

Executive Officer: Darlene Burton, Director of Development

21 Service(s) Provided

Adult and Family Ministries
Chapel Service
Christmas Opportunities
Community Christmas Dinner
Cornerstone Transitional Housing Program
Disaster Response
Family Education Seminar
Family Tracing
Free Meals
Income Tax Preparation
Men's Aftercare
Men's Transitional Housing
Pathway of Hope - Case Work Program
Seniors Services
Sharing Pantry
Street Ministry
Summer Camp
Supportive Residence
Thrift Stores
Volunteer Opportunities
Transformations
Addiction Treatment Program



Streetworks Needle Exchange

Provided by: Alberta Health Services - Edmonton Zone

Edmonton's Harm Reduction and needle exchange program.

COVID-19 UPDATE: No current information

Streetworks Department

10116 105 Avenue , Edmonton, Alberta T5H 0K2

Telephone: 780-424-4106 Ext 210



Treaty 6 FNIHB Navigator

COVID-19 UPDATE: June 3, 2020 update fully operational remotely, our office is closed to the public, however our phone lines are still accessible. All NIHB inquiries are passed along through e-mail and responded to accordingly.

The Confederacy of Treaty No. 6 First Nations office is closed, however we are fully operational.

<https://www.treatysix.org/>

CT6FN Staff can be reached during regular business hours via telephone, videoconferencing at All calls to the confederacy are forwarded to our Admin. Assistant/Receptionist and messages are relayed to us through E-mail. It is possible due to high volume of calls that you were unable to get through. Telephone: (780) 944-0334. Regular updates will be available on the CT6FN website:

We have updates for 16 nations in Treaty 6 Territory in Alberta on our website, we have also been working on providing resources on the site as well.

Non Insured Health Benefits:

If you are a registered status Indian and are enrolled with a Treaty 6 Alberta First Nation; and you are having a difficult time accessing the following health benefits:

Dental Care

Prescription Medication

Medical Supplies & Equipment

Vision Care

Mental Health Services

Medical Transportation

Genevieve Jackson
Treaty 6 Non Insured Health Benefits Navigator
Saddle Lake
Email. Genevieve.jackson@slhcc.net
Phone: (780) 726 - 3042

Candace Bird
Treaty 6 Non Insured Health Benefits Navigato
Development Foundation of Treaty 6 Confederacy
Email. cbird@treatysix.org
Phone: (780) 944-0334



Treaty 7 FNIHB Navigator

COVID-19 UPDATE: June 3, 2020

"Treaty 7 FNIHB Navigator responsible for serving Blackfoot Confederacy bands (Kainai, Piikani, and Siksika)

The Blood Tribe Department of Health office remains open during the COVID-19 pandemic as we are an essential service. We provide NIHB Navigator services which include:

- **Provide general information and education on NIHB program policies, eligible services and benefits, and limitations**
- **Support clients in choosing appropriate service providers such as those who direct bill to NIHB (so you don't have to pay out-of-pocket)**
- **Provide connections and information on provincial/territorial programs, social programs, and third-party insurance plans**
- **Assist with the NIHB reimbursement process for eligible services that were paid out-of-pocket**
- **Assist with the appeal process for when NIHB services are denied**
- **Provide case-management for requests that are outside of the mandate of the National NIHB program**
- **Advocate for clients to address gaps in the National NIHB program policies**

Our office hours are available to clients Monday through Friday, 0830-1630, or I can be reached by phone, fax or email. Please don't hesitate to contact me directly.

Kash Shade
Non Insured Health Benefits Director
Blood Tribe Dept of Health, Inc
Email. kash.s@btdh.ca
Phone: (403) 737-3888 Ext 8400

Tessy Big Plume
Treaty 7 Non Insured Health Benefits Navigator
Stoney Nakoda TsuuT'ina Tribal Council
Email. tessybigplume@g4tc.org
Phone: (403) 560-8147



Treaty 8 FNIHB Navigator

COVID-19 UPDATE; June 3, 2020 Jackie is currently doing a staggered entry at this time. Members can call the Treaty 8 office and will be returned on the days that I am at work. The office is not open to the public.

Treaty 8 First Nations of Alberta office is currently closed. I am on call for NIHB questions and/or concerns from 8:30-4:30 regular Business hours.

Jackie Alook can be reached at 780.915.1073.

Non Insured Health Benefits:

The Non-Insured Health Benefits (NIHB) Program is Health Canada's national medically necessary health benefits program which is available for eligible First Nations and Inuit peoples.

What benefits are covered by the NIHB Program?

Eligible benefit areas include:

Drugs (including prescription and over-the-counter drugs)

Medical Supplies and Equipment

Dental Care

Eye and Vision Care

Short-Term Crisis Intervention Mental Health Counselling

Assistance with Medical Transportation to access medically necessary services

A Non-Insured Health Benefits Navigator is here to assist you!

- Are you having Problems Access NIHB?
- Have you been denied a NIHB?
- Do you need assistance appealing a NIHB Decision?
- Do you want to know more about the NIHB Program?

Treaty 8 First Nations of Alberta has a NIHB Navigator that is here to provide first line communication, support and advocacy for Treaty 8 members who have questions or concerns about the NIHB program. The goal of the Non-Insured Health Benefit Navigator position is to act as a liaison between Treaty No. 8 members and FNIH, deliver communication and educate on the NIHB program, and assist clients with appeal process.

Jackie Alook

Treaty 8 Non Insured Health Benefits Navigator

Email. Jackie.alook@treaty8.org

Phone: 780.915 1073



Treaty 6 COVID 19 Update

June 5 2020

CONFEDERACY OF TREATY 6 FIRST NATIONS

<https://www.treatysix.org/covid-19>

<https://www.treatysix.org/copy-of-member-nations>

TRIBAL CHIEFS VENTURES INC

<https://www.tcv.ca/covid-19.html>



Treaty 7 COVID 19 Update

No current information available



Treaty 8 COVID 19 UPDATE

<http://www.treaty8.ca/COVID-19#top>

Office Re-Opening Notice

The Treaty 8 Edmonton Sub Office is now open during regular business hours:
Monday- Friday 8:30-4:30 pm

However, the office will not be open to the public due to COVID-19.

Please call our office at 780-444-9366 or our toll free line at 1-888-873-2898 if
you have any questions or require more information.

Thank You

